

**MEDITERRANEAN  
RAIL FREIGHT CORRIDOR**  
*Spain-France-Italy-Slovenia-Croatia-Hungary*

## **Mediterranean Rail Freight Corridor**

# **20th TAG-RAG meeting**

**25/05/2023 - 09:30-15:30**

**Organized via Microsoft Teams**



Co-funded by  
the European Union



# Med RFC 20th TAG/RAG Meeting - Agenda

	Topic	Speaker	Time
1	Welcome from the Med RFC	Managing Director	09:00 09:15
2	New RAG spokesperson introduction	RAG Spokeperson	09:15 09:30
3	RAG pre-meetings outcomes and new topics	RAG Spokesperson	9:30 10:00
4	TAG pre-meetings outcomes and new topics	TAG Spokesperson	10:00 10:30
5	<ul style="list-style-type: none"> <li>&gt; Feedback from Med RFC on ongoing issues</li> <li>&gt; Feedback on the Management Perpignan FI Station</li> <li>&gt; Linking of trains workshop 07/06/2023</li> <li>&gt; Villa Opicina task force state of play</li> </ul> Requests and opinions from the Advisory Groups	Managing Director Deputy Director Project Manager	10:30 11:20
	COFFE BREAK		11:20 11:35
5.1	RFI - feedback on the elimination of the book of controls in VO and penalties application at borders stations	RFI rep.	11:35 11:55
5.2	<b>Rail access to Ports and inland terminals: focus cases</b> <ul style="list-style-type: none"> <li>1. Algeciras</li> <li>2. Venice</li> <li>3. Tarragona</li> </ul>	Terminals/Ports	12:10 12:40
	Lunch Break	-	12:40 13:40
6	<b>C-OSS state of play</b> <ul style="list-style-type: none"> <li>&gt; TT 2024 summary</li> </ul> Requests and opinions from the Advisory Groups	C-OSS Leader	13:40 14:00
7	<b>Main TCRs Update &amp; consultation on needs and expectations as regards the corridor publication</b> Requests and opinions from the Advisory Groups	C-OSS Leader / IMs	14:00 14:20
8	<b>ICM Simulation 2023 with the involvement of the RUs</b> Requests and opinions from the Advisory Groups	Deputy Director	14:20 14:40
9	<b>Results of 2022 USS</b> and presentation of the new USS concept for 2023: personal interviews vs online survey Requests and opinions from the Advisory Groups	Project Manager	14:40 15:00
10	Wrap-up of the meeting and main conclusions	Managing Director	15:00 15:10
11	Next TAG-RAG date and venue	Managing Director President GA	15:10 15:15
12	AOB	All	15:15 15:30
	End of the meeting		15:30

1.

# Welcome to the 20<sup>th</sup> Advisory group TAG/RAG of the Mediterranean RFC !

## 2. RAG SPEAKER

- 1) Nomination of a new representative and feedback from the RAG
- 2) Premeeting outcome

### 3. RAG SPEAKER

RAG Premeeting outcome

# 4. Premeeting outcome

## TAG Speaker -Terminals and Ports feedback



Co-financed by the Connecting Europe  
Facility of the European Union



## 5. Feedback from Med RFC on previous and ongoing issues

- **Modane QCO - state of play**
- **Feedback on the Management Perpignan FI Station**
- **Linking of trains workshop 07/06/2023**
- **Villa Opicina task force state of play**

*Requests and opinions from the Advisory Groups*





Modane  
Fourneau  
(Export)

Modane  
(Import)

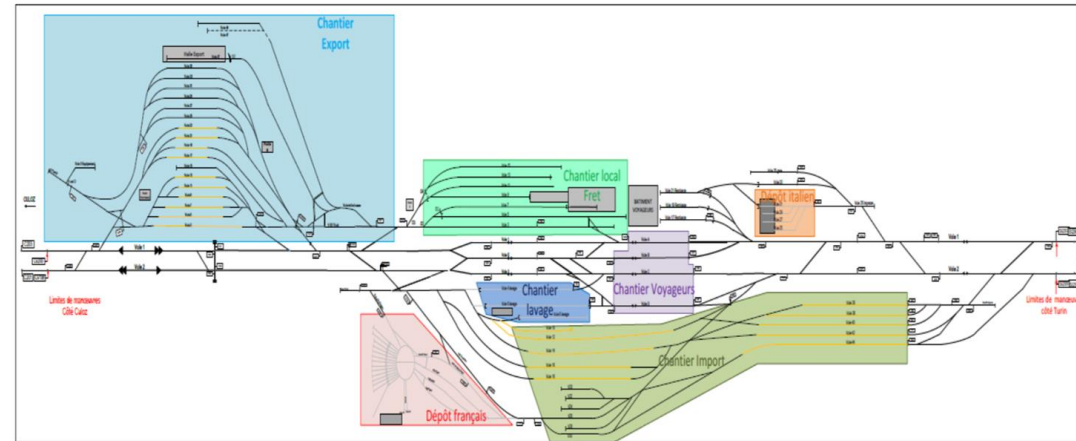
# Modane QCO



# Modane QCO

## Major issues at the BCP:

- Cross-border rail line with old infrastructure and limited lines parameters
- Frequent maintenance works needed, and construction works for TELT impacting the railway capacity
- Need for intense coordination of works



- Prioritization and planning of the order
- Next topic starts at the closure of the previous one



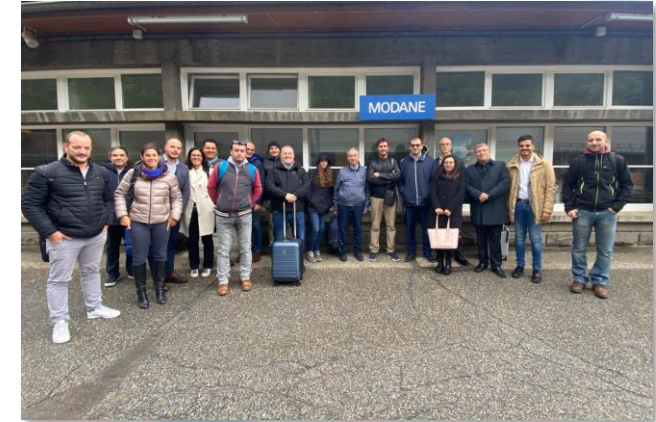
# Modane QCO – What was performed

- 1 TCRs planning & operational management

Physical meeting of the QCO in Modane with RFI, SNCF Réseau and RUs.  
**Joint presentation by the two IMs of the future capacity restrictions along the corridor axis.** → A follow-up is foreseen in 2023
- 2 Improve param. limitations  
Train length & locos

Online meeting in December 2022 to **study the possibility of running longer/heavier trains.**  
A survey among RUs concerning details of their requests was run; **now a common study with RFI and SNCF R. will be performed based on the requests received.**
- 3 Train Weight & rules harmonization

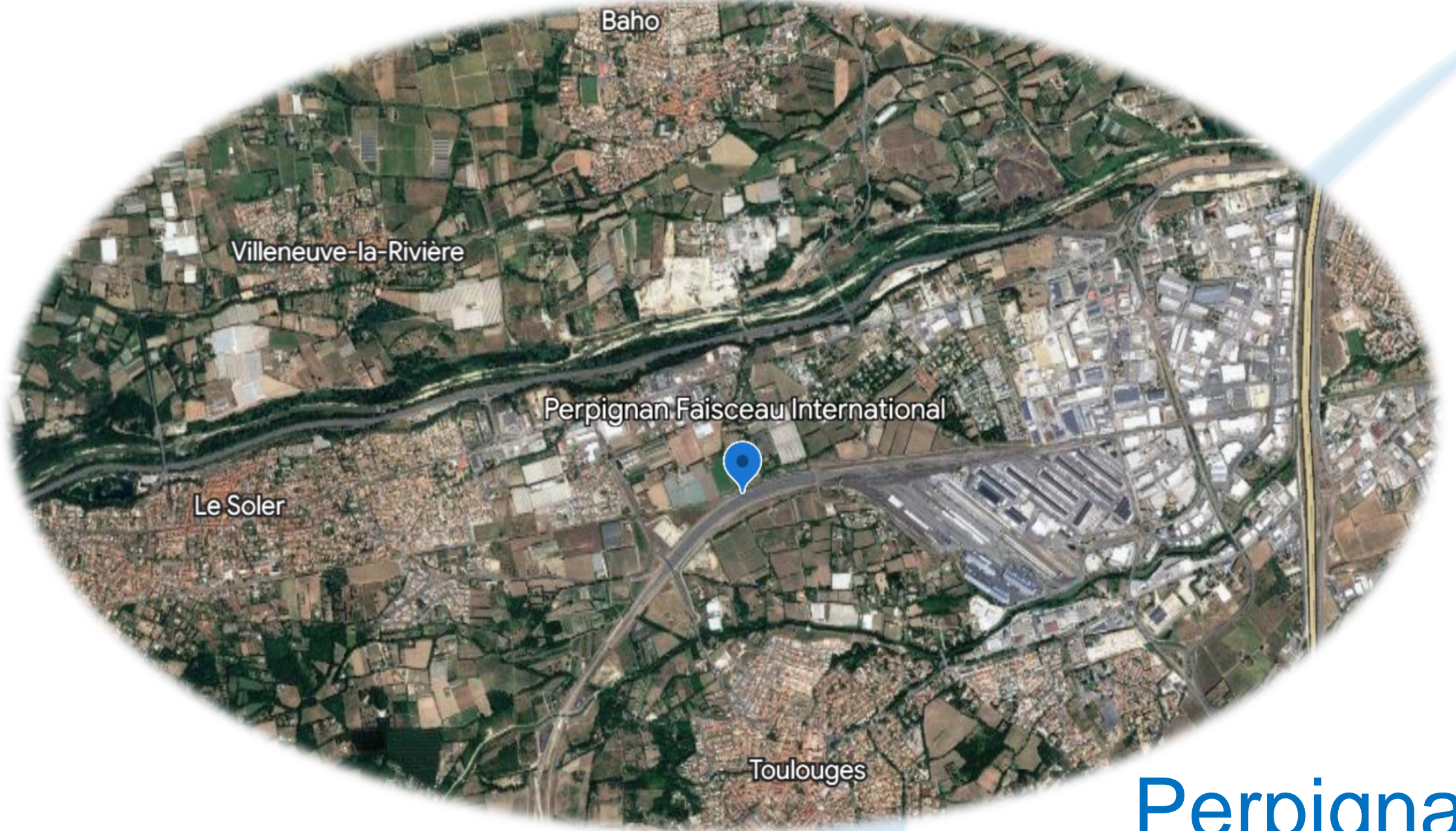
Within the QCO, some RUs highlighted the **necessity to harmonise the rules for calculating the train weight**, which was done differently on the two sides of the borders.



Modane - 30.09.2022

On this basis, RFI launched a consultation among the RUs for the revision of the PGOS (the document at the basis of the calculation) to harmonise with international standards (still ongoing)





# Perpignan

# Feedback on the Management Perpignan FI Station

## + Expected developments

### + Summary of network projects

- 2025 Tarragona, 2026 Valencia, 2030 Algésiras
  - 2032 Lyon / Torino, 2034 Extension of the by-pass Montpellier – Béziers
- Spanish network (Mediterranean ports and the agricultural area south of Valencia) will efficiently be connected with France and all of Europe
- International wish lists between France and Spain are already on the rise for 2024
- Rail demand will gradually increase over the next 10 years and beyond



# Feedback on the Management Perpignan FI Station

## State of play

- + **Implementation of new rules in the operating manual of Perpignan station**
  - Limited parking times (5h maxi )
- Train paths constructed with reasonable and agreed parking times
- Stabling solutions at upstream stations can be studied and taken into account in RUs production from the train path order or pre-construction phase

## Implementation for TT 2024

- In a degraded situation, an obligation to take back or evacuate the elements within a reasonable period is to be defined jointly
- Not affect the production of other RUs operating on the site
- 1 GOV + reliable (lane occupancy graph)
- Increase the station's operating capacity

**Ongoing with target date: 2024**

## Feedback on the Management Perpignan FI Station

### + Cooperation at the Corridor level on network closure periods

- Request from several RUs already relayed to LFP and ADIF to reduce the closing times of their networks at night

- More possibility on the offer for the RUs
- Limit parking time due to the closure of neighboring IM
- Promote the development of traffic for the future

### Implementation done

- LFP open during nights Sat./Sun. And Sun./Monday since TT 2023
- ADIF open during nights Sat./Sun. And Sun./Monday since 30/03/2023

- ❖ Next step: Try to propose a 3<sup>rd</sup> night in addition during the week

# Linking of trains workshop

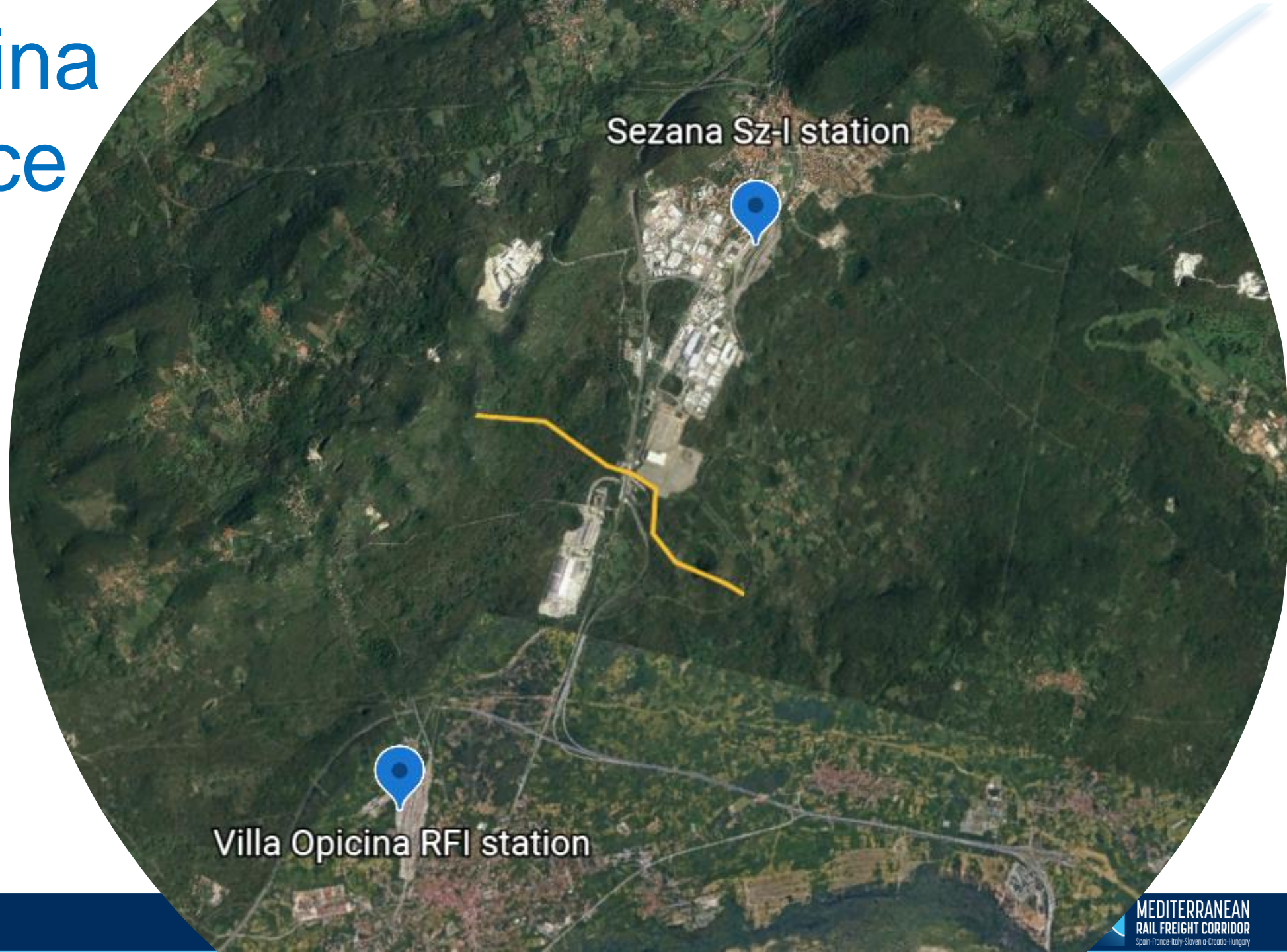


## ➤ TIS train linking procedures

- Request from 2020
- Single messages to TIS are processed and linked together by TIS
- Based on unique train identification to create the complete train run report > bases for KPI calculations
- The IM national processes or IM national systems are not always enabling the IM to provide the data in line with the standard processes > as per the TAF/TAP TSI Sector Handbook
- Several alternative train linking procedures were developed in TIS by RNE
- An agenda has already been drafted together with RNE
  - At the borders/in the country > Importance of linking/How to work together > IMs-RUs-RNE-RFCs
  - Available solutions
- Exact timing >> 7 June 2023 between 10 and 12
- Teams meeting
- With about 40 attendees >> 17 Applicants >> Several countries



# Villa Opicina Task Force



25/05/2023

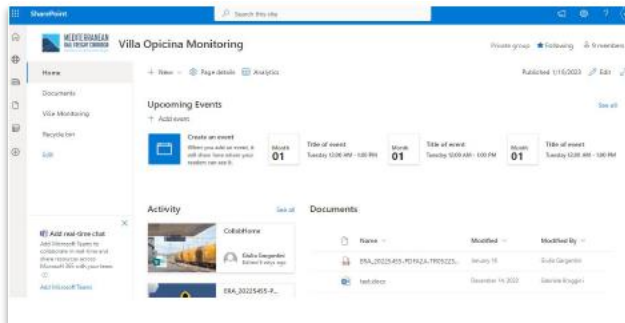
## Villa Opicina Task force – the plan

Proposal	Participants	Priority	TF Meetings	Participants						Relevance	Usefulness	Difficulty
				Med RFC	RFI	SZ-I	RUs	Ports	RNE			
<b>1</b>	Electronic Docs exchange	RU Issue	1	4	✓	✓	✓	✓		8	10	3
<b>2a</b>	Technical check harmonization - Phase 1	RU Issue	2	8	✓	✓	✓	✓		11	9	5
<b>2b</b>	Technical check harmonization - Phase 2	RU Issue	3	10	✓	✓	✓	✓		11	7	7
<b>3</b>	Ad hoc trains management	IM+RU Issue	7	8	✓	✓	✓	✓		5	9	7
<b>4</b>	Interoperability enhancement	IM+RU Issue	6	8	✓	✓	✓	✓		2	9	7
<b>5</b>	Port involvement	IM+RU+TO Issue	5	8	✓	✓	✓	✓	✓	2	7	4
<b>6</b>	Int'l ad hoc trains mgmt ICT tool	Pilot IM+RU	parall.	parall.	✓	✓	✓	✓	✓	8	10	8
<b>7</b>	Set-up VOPT compliance monitor	Permanent Issue	cont.	cont.	✓	✓	✓	✓		10	8	2
<b>8</b>	Increase capacity for border ops	IM Issue	parall.	parall.	✓	✓	✓	✓		6	4	5
<b>9</b>	Additional plants for border ops	IM Issue	4	8	✓	✓	✓	✓		3	9	3
<b>10</b>	TCRs management	IM Issue	1	on going	✓	✓	✓	✓		8	8	5
<b>11</b>	Heavy trains management	IM Issue	8	8	✓	✓	✓	✓		3	7	3
<b>12</b>	Enhancement of alternatives routes	IM Issue	9	8	✓	✓	✓	✓		1	5	10
<b>13a</b>	Extend Language Program - Phase 1	IM+RNE Issue	parall.	parall.	✓	✓	✓	✓	✓	1	7	2
<b>13b</b>	Extend Language Program - Phase 2	IM+RU+RNE Issue	parall.	parall.	✓	✓	✓	✓	✓	1	9	8
										80	8	5

### Villa Opicina Task force Project Plan

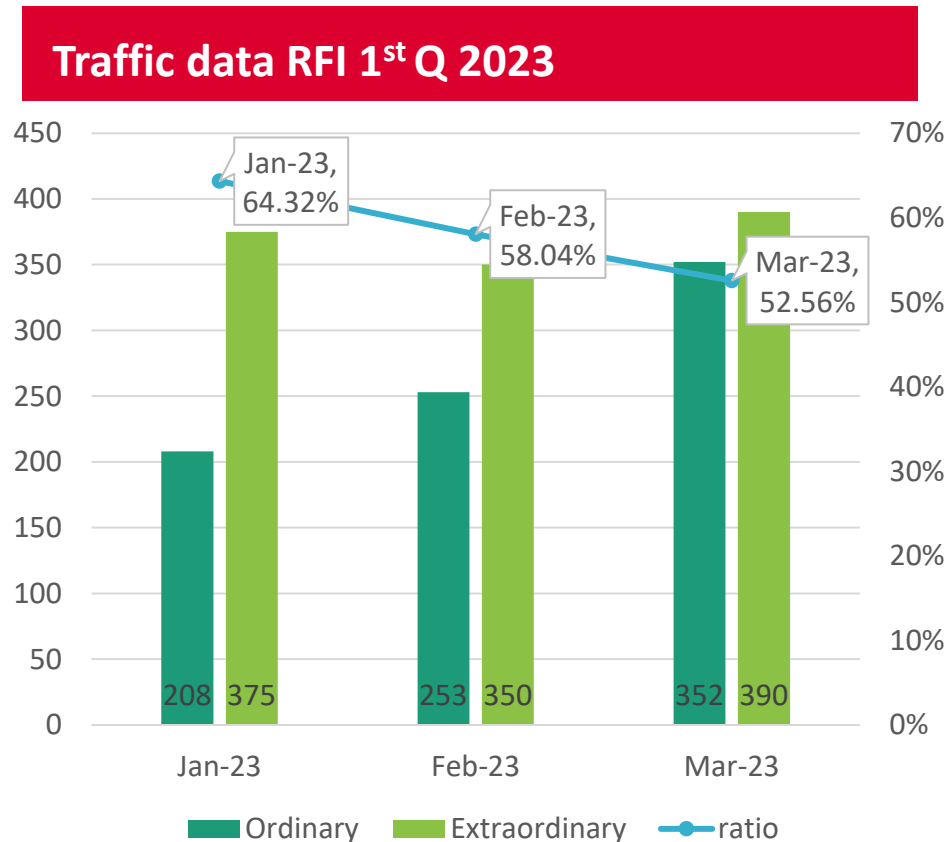
# Villa Opicina Task Force – Traffic Monitoring activity

Proposal		Participants	Priority	TF meetings	2023																											
					Jan				Feb				Mar				Apr				May											
					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26		
7	VOPT compliance monitor (assessment)	Permanent Issue	cont.	cont.																												
	Monitoring activity of worst 10 cases	RFC + IMs																														
	RFI - Daily D+1 uploads of the Monitoring sheet (0-24) in Sharepoint*	RFC + IMs																														
	Sz-I - Daily checks of the info + insertion of remarks	RFC + IMs																														
	Restricted weekly call to consolidate monitoring data and check TIS data quality**	RFC + IMs																														
	Joint monthly call for extensively checking data and select 10 worst cases	RFC + IMs																														
	Shared analysis and initiatives to be implemented																															
	Monthly Call extended to partner RUs involved in 10 worst cases	RFC + IMs+RUs																														
	*each day RFI collects 0-24h data and publishes it at D+1																															
	**The weekly call will be scheduled the week after the monitored week to allow week-end data collection and elaboration																															
	Timeline is indicative and can require adjustment during the field work																															



A common data-sharing platform for **data collection** > joint **data analysis** > data analysis with Railway Undertakings

# Villa Opicina Task Force – Traffic Monitoring activity



- In the 1<sup>st</sup> Q of 2023 it has been registered an increase of the extraordinary trains
- In the first months of the year the average stop in VO has been about 260', against the max. foreseen 60' or 100' with dangerous goods
- About 30% of the trains stop for more than 5 hours at Villa Opicina



# ViSe Language project pilot

## Language Pilot project for the improvement of cross-border communication



- **Commitment:** In 2020, Med RFC promoted an **enhanced cooperation** activity between RFI e SZ-I to face the traffic management problems at the border crossing Villa Opicina - Sežana and the management of traffic at Villa Opicina Station.
- **Enhancement:** **Enhanced exchange of information between traffic controllers** for the timely management of traffic perturbations and irregularities.
- **Added value:** The bilateral agreement between SŽ-I and RFI, on managing the cross-border section Villa Opicina - Sežana, identifies the Slovenian language for traffic management operations. **Med RFC recognised the strategic value of the project in enhancing communication exchanges** using a language tool other than the possibility of lowering the language skills required to employees once the tool is certified.

# RECOMi Vise – Villa Opicina - Sežana language pilot project

## The pilot

### IM-IM communication at regional level

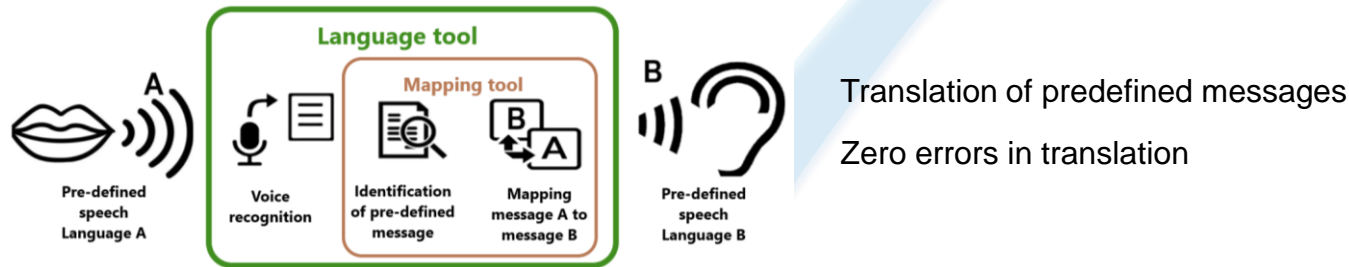
- Testing of **Predefined Messages (PDM)** between Villa Opicina and Sežana stations



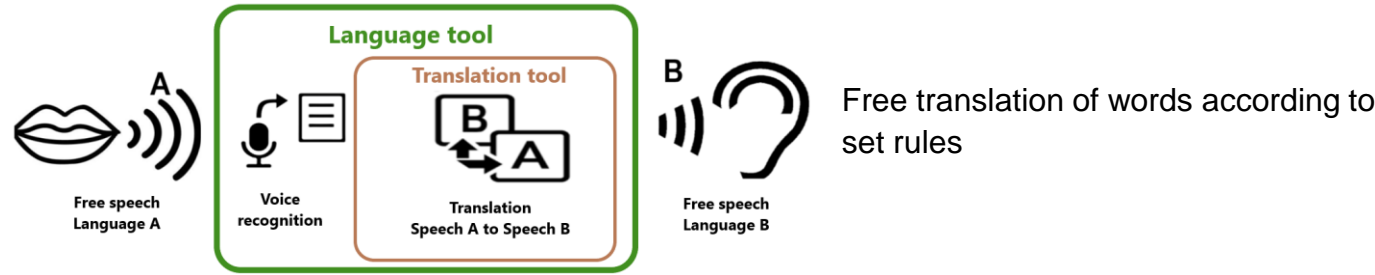
- Testing of **Free speech communication** between TCC Venezia Mestre and Ljubljana



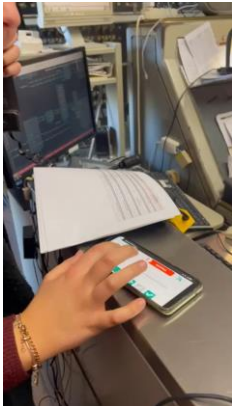
### Phase 1: Language Tool = mapping tool / pairing tool



### Phase 2: Language Tool = translation tool



# T4Rail translation tool



**16/02/2023** Field test PDMs  
Villa Opicina - Sežana

## Objectives:

- Test the use of the Language tool's free speech feature to communicate between regional TCCs. Test performed outside of the regular communication (staff not in the shift, but on the place);
- Provision of the set of PDMs for areas usually exchanged between traffic controllers on border section Villa Opicina - Sežana (signallers; RFI – SŽ-Infrastruktura);
- Proof of concept of using the IM-IM PDMs – Pilot testing of PDMs on the specific cross-border section in operational scenarios;

## Deliverables:

- Final Report of the testing results of free speech tests with an analysis and recommendations for further improvement;
- Report of the testing results as a contribution to the fine-tuning of the list of PDMs defined for communication at the regional level;

## **5.1 RFI - feedback on the elimination of the book of controls in VO and penalties' application at borders stations**



## **5.2 Rail access to Ports and inland terminals: focus cases**

- 1. Port Algeciras**
- 2. Port Venice**
- 3. Port Tarragona**

# LUNCH BREAK

H12:40-13:40

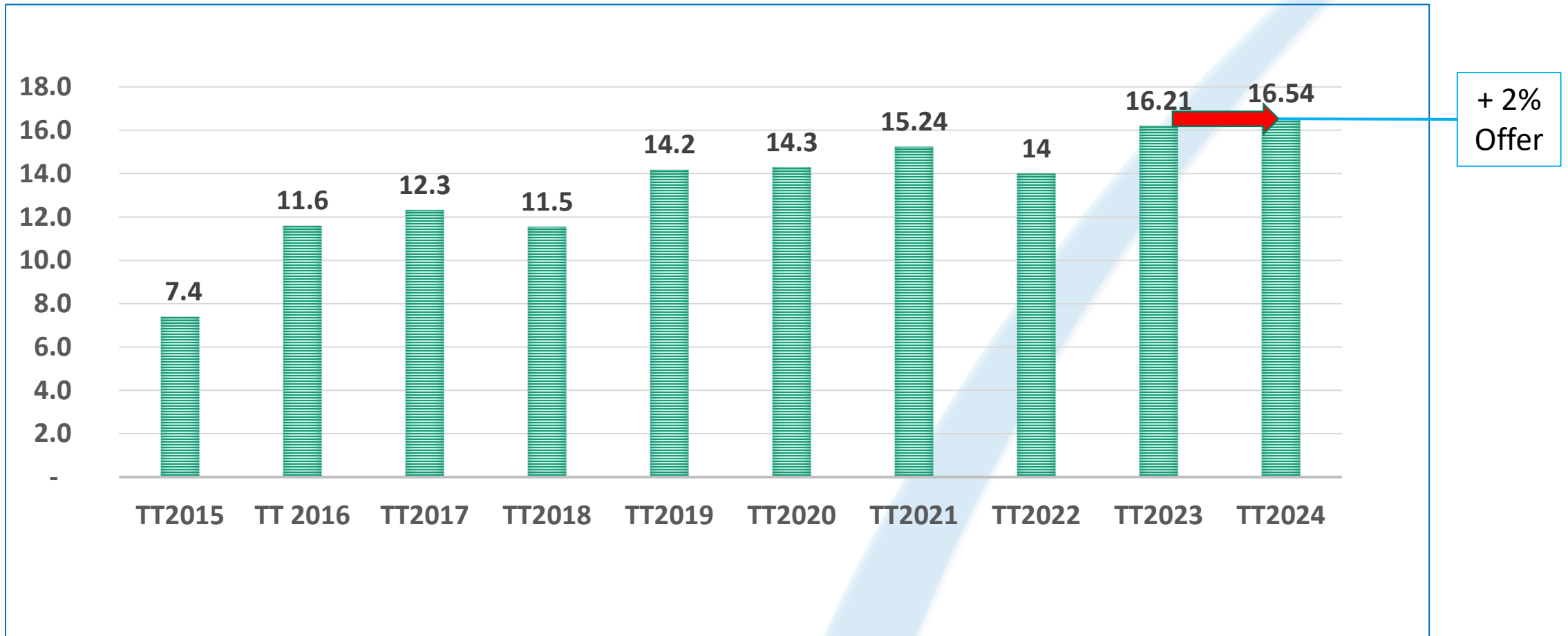


## 6. C-OSS state of play

TT 2024 summary

Requests and opinions from the Advisory Groups

## 6. FCA KPIs Evolution – Med RFC Offer 2024



## 6. Med RFC Offer 2024 - Compliance with quantity

### TT 2023

	Total weekly wishes	Total weekly offers	% offers/wishes
West	264	228	86%
Center	164	142	87%
East	194	147	76%
All	622	516	83%

### TT 2024

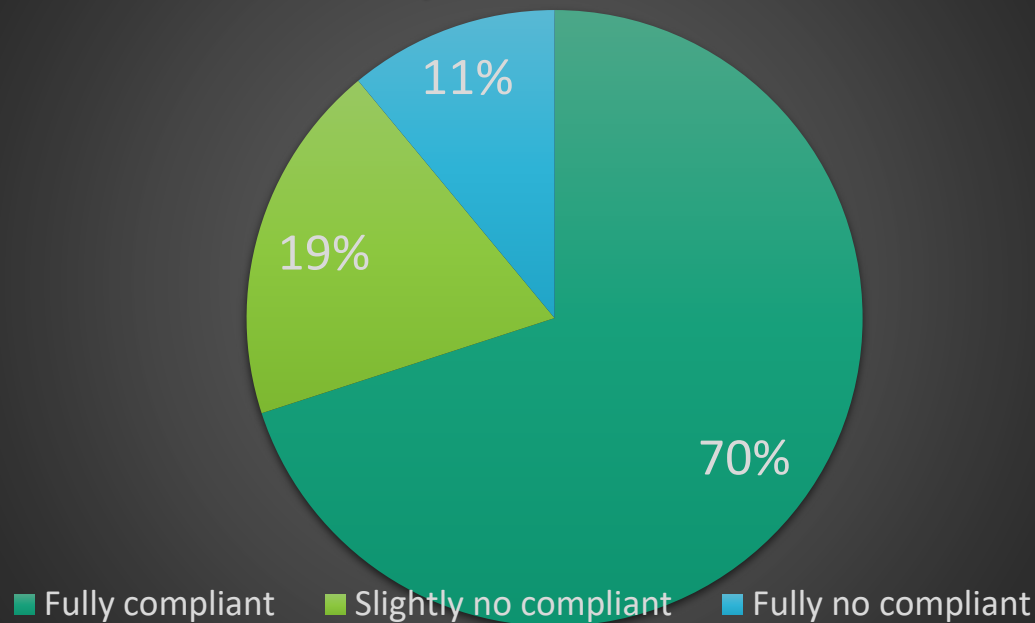
	Total weekly wishes	Total weekly offers	% offers/wishes
West	310	268	86%
Center	231	218	94%
East	198	153	77%
All	<b>729</b>	<b>639</b>	<b>88%</b>

**103 additional wishes** and **123 additional offers**

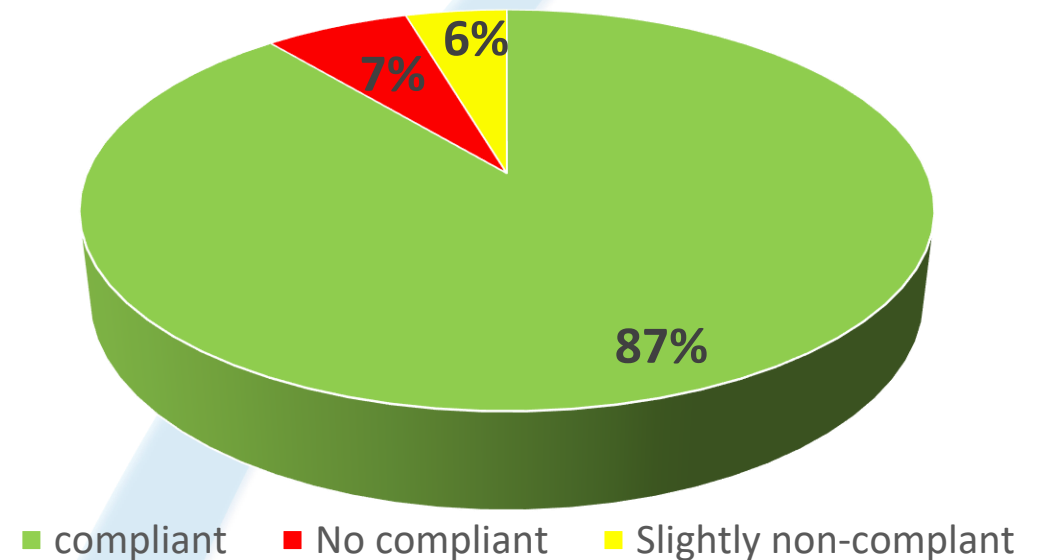
In % Big increase between France and Italy, stable for the other parts

## 6. Med RFC Offer 2024 - Compliance with quality

Med RFC Compliance offer TT 2023



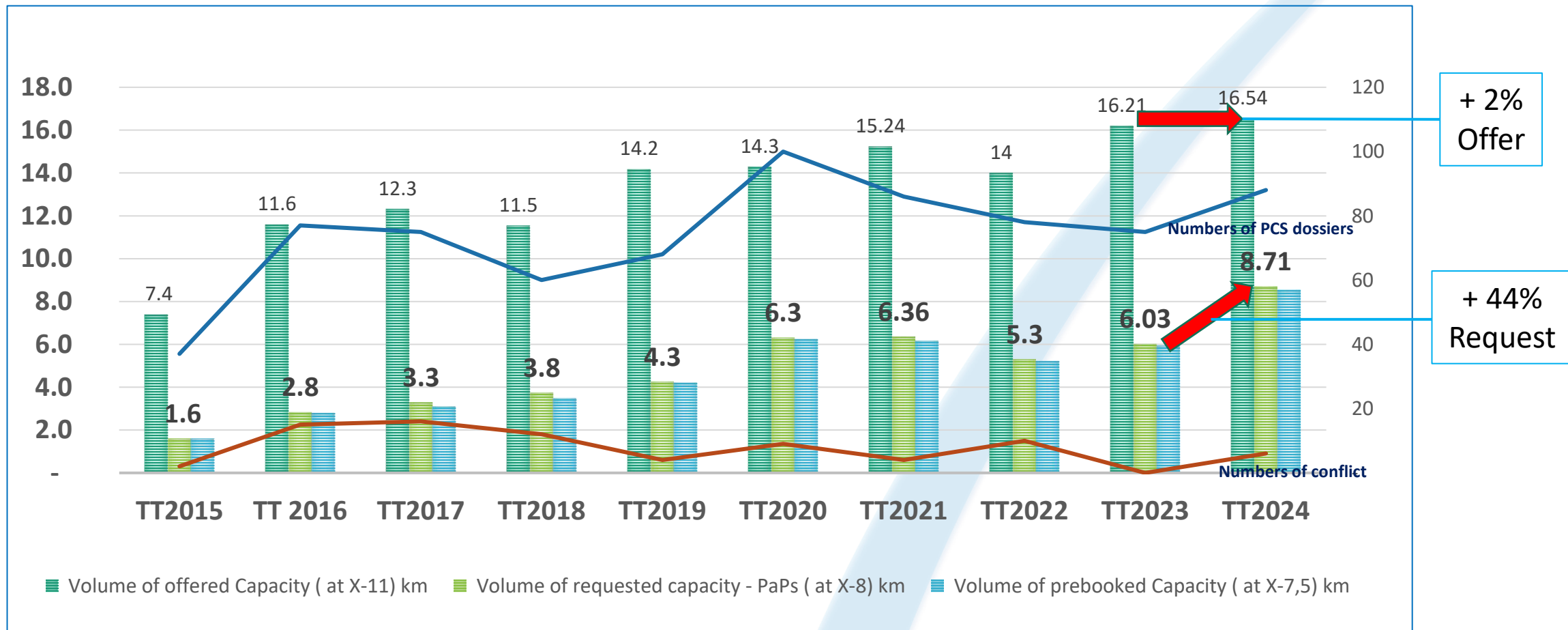
Med RFC Compliance offer TT 2024

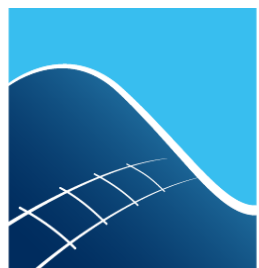


Good offer compliant with the wishes list, good choice to propose just the days needed

**Many thanks to the IMs for the excellent offer**

# 6. FCA KPIs Evolution – Med RFC Request TT 2024

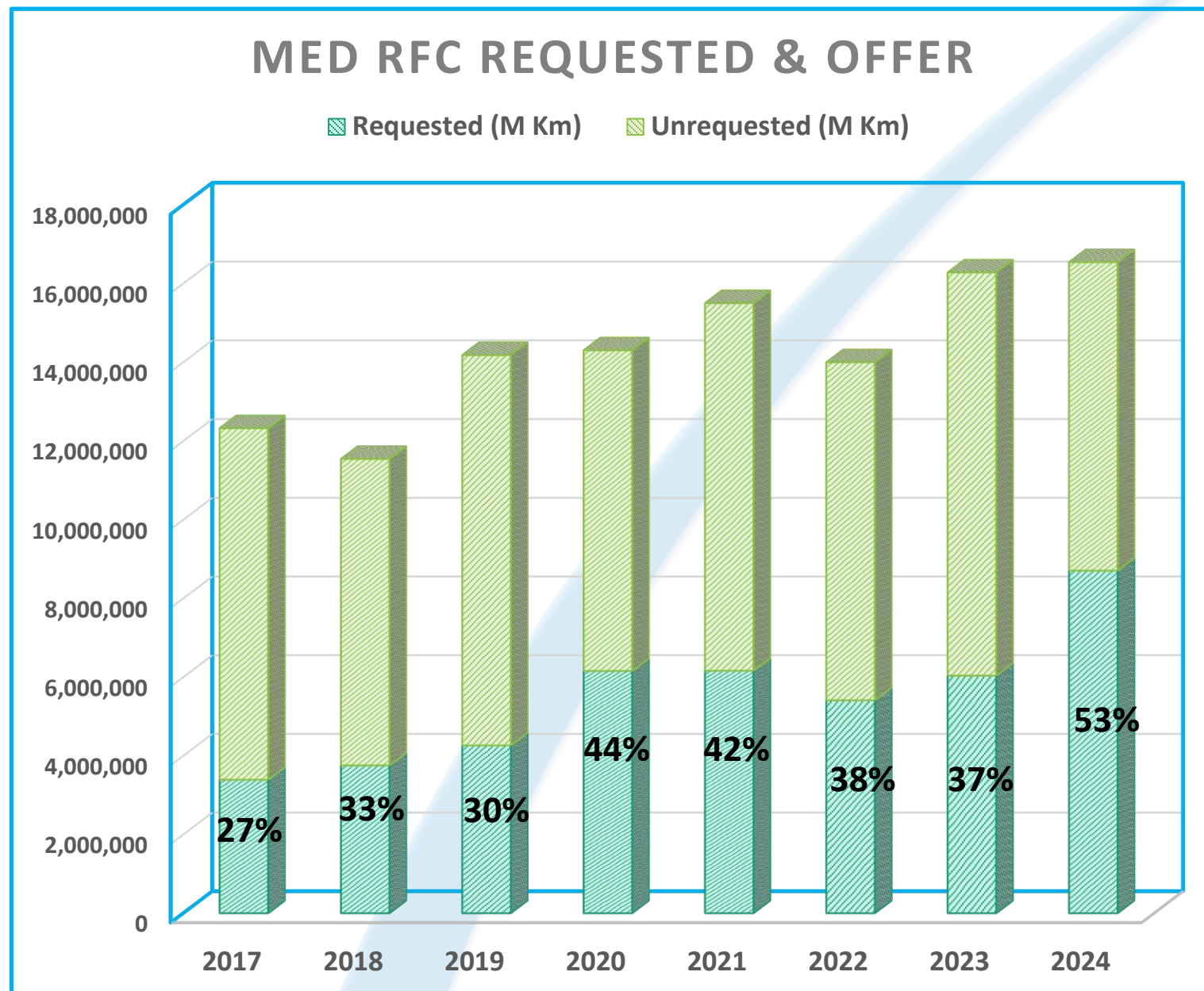




# MEDITERRANEAN RAIL FREIGHT CORRIDOR

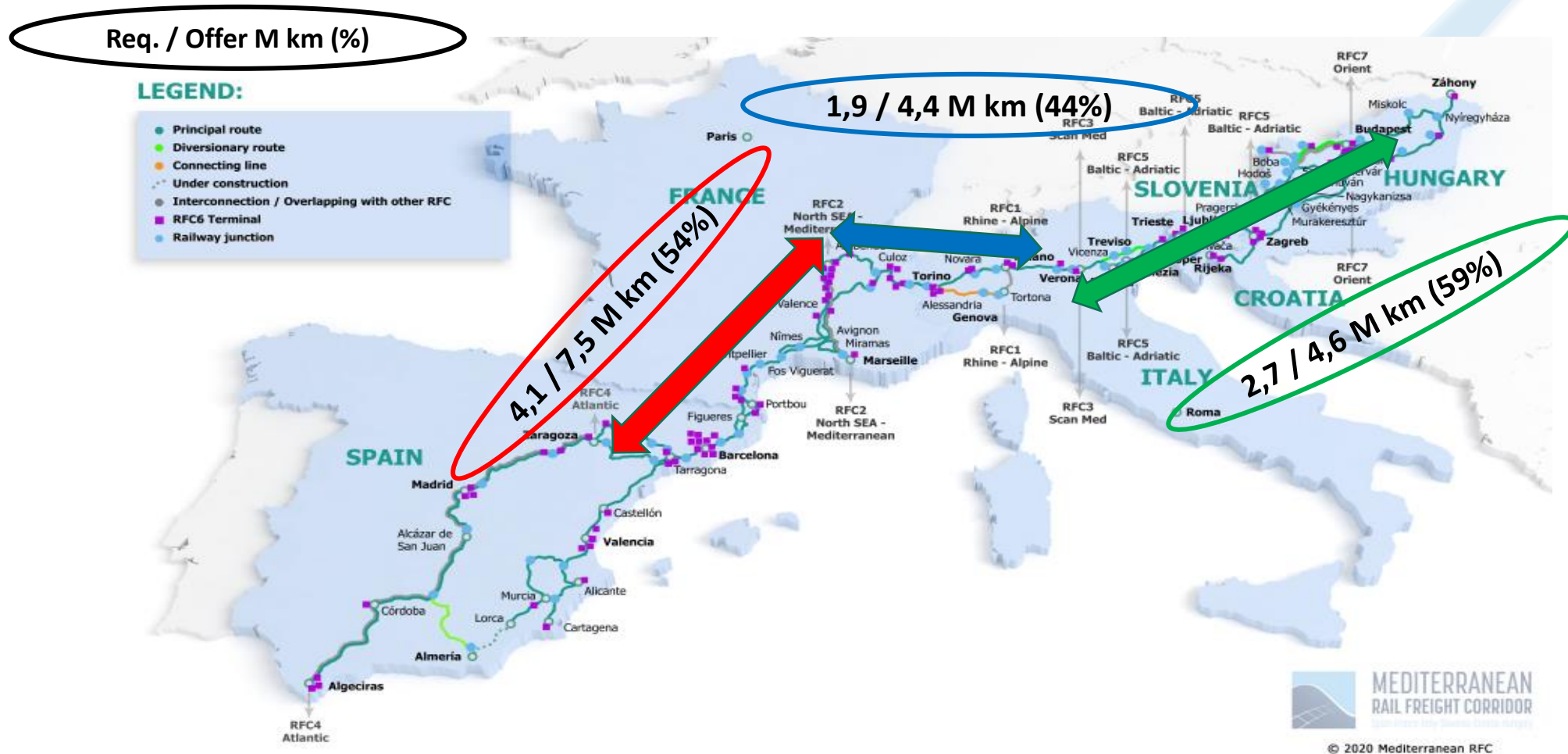
Spain-France-Italy-Slovenia-Croatia-Hungary

Ratio  
Requested / Offer

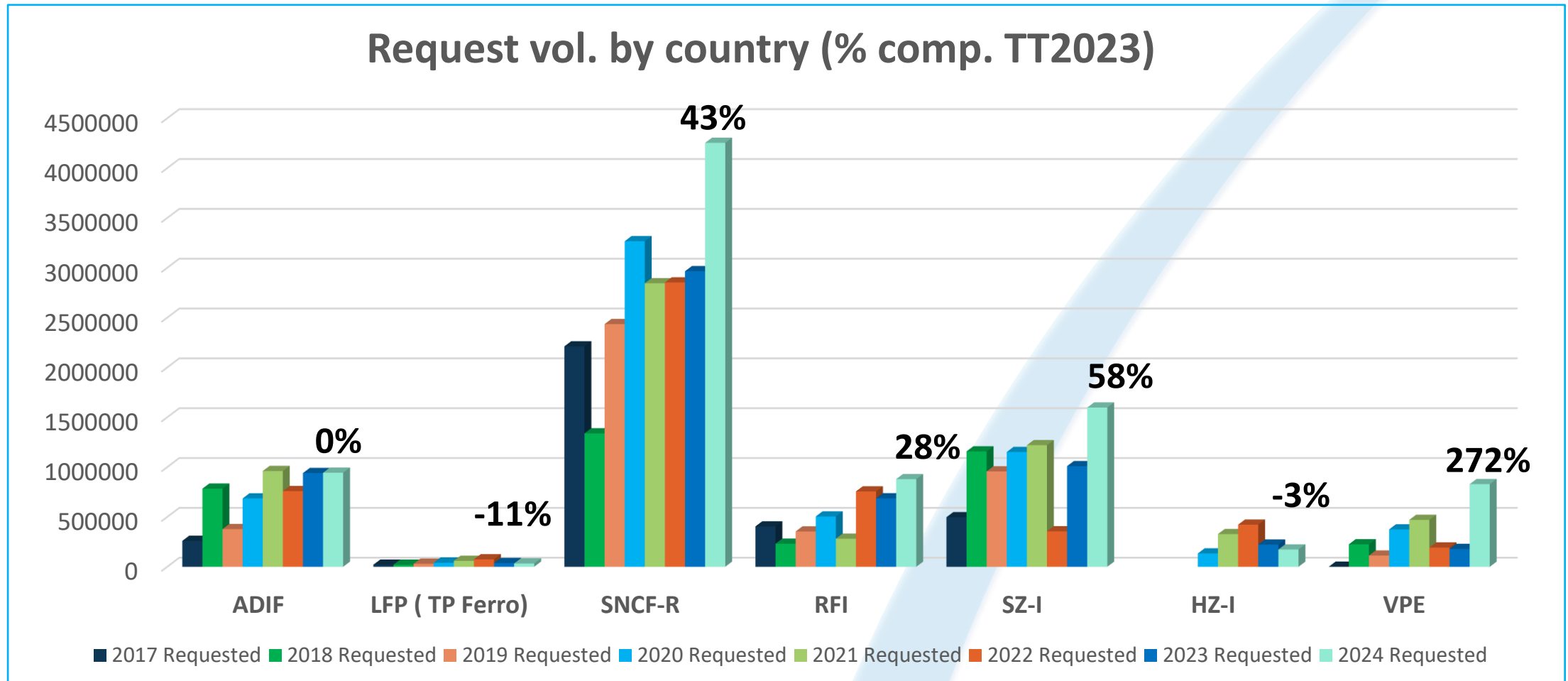




## 6. Distribution by main flows (W, C, E)



## 6. Distribution by country



## 6. And now

- **Good offer compliant in quantity and quality has enabled this huge increase**
  - **Many thanks to all the applicants who ordered in PCS**

❖ **IMs work for the construction**

❖ **Next steps:**

- **Technical meeting with IMs for borders coordination (12 to 15th of June)**
- **Draft offer on the 3rd of July**
- **Then final offer on the 21st of August**

## 6. Preparation TT 2025

- ❖ RNE Mailing were sent on the 23<sup>rd</sup> of May for the wish list
- ❖ Please send us your wishes for the next TT
- ❖ Deadline for replies: 15<sup>th</sup> of August
- ❖ Contact me by phone, mail, directly at the FTE,..... As you want
  - We need you for the wish list TT 2025

➤ Question in addition:

**Do you need train paths in the terminals coordinated with the international offer (PaPs)?  
Is it possible, needed, can create added value,.....?**

## 7. Main TCRs Update & consultation on needs and expectations as regards the corridor publication

*Requests and opinions from the Advisory Groups*

## 7. Main TCRs Update & consultation on needs and expectations as regards the corridor publication

MED RFC\_Possessions\_2023\_2024\_2025\_April2023\_ALL



### TCR additional maps related to possessions

MedRFC_Maps_possessions_FRANCE_ITALY	
MedRFC_Maps_possessions_SLOVENIA_2022-2024 (jan 2023)	
MedRFC_Maps_possessions_CROATIA 2022-2023 (jan 2023)	
MedRFC_Maps_possessions_HUNGARY 2023-2024	
TELT Connection in France 2022-2030(jan 2023)	
TCR RFI 2022-2024 East part (jan203 2022)	
TCR SPAIN -04-2023	

Possession information are published on the Med RFC website and on the Customer Information Platform



In addition, we prepared maps of the countries with the main TCRs planned each year.



# 7. Main TCRs planned for 2023 in Hungary

## Celldömölk- Győr :

04/09 to 15/09 **Total closure**  
27/09 to 30/09  
partial closure each night

## Budapest-Szajol :

17/06 to 25/08 **closure (1 track)**  
23/06 to 26/06 **closure during night**  
08/09 to 25/08 & 11/09 to 08/12  
**partial closure (one track)**

## Miskolc-Nyíregyháza :

To be rescheduled **Total closure**

## Budapest-Miskolc:

22/05 to 04/06 &  
**closure during night then day**  
05/06 to 10/08 & 23/08 to 27/08  
**partial closure (one track) night**

## Ferencvaros- Győr :

05/05 to 27/11  
**several closures (one track) night**

## Budapest-Székesfehérvár:

04/11 to 19/1  
**several closures (one track)**

## Püsztaszabolcs – Dombóvár

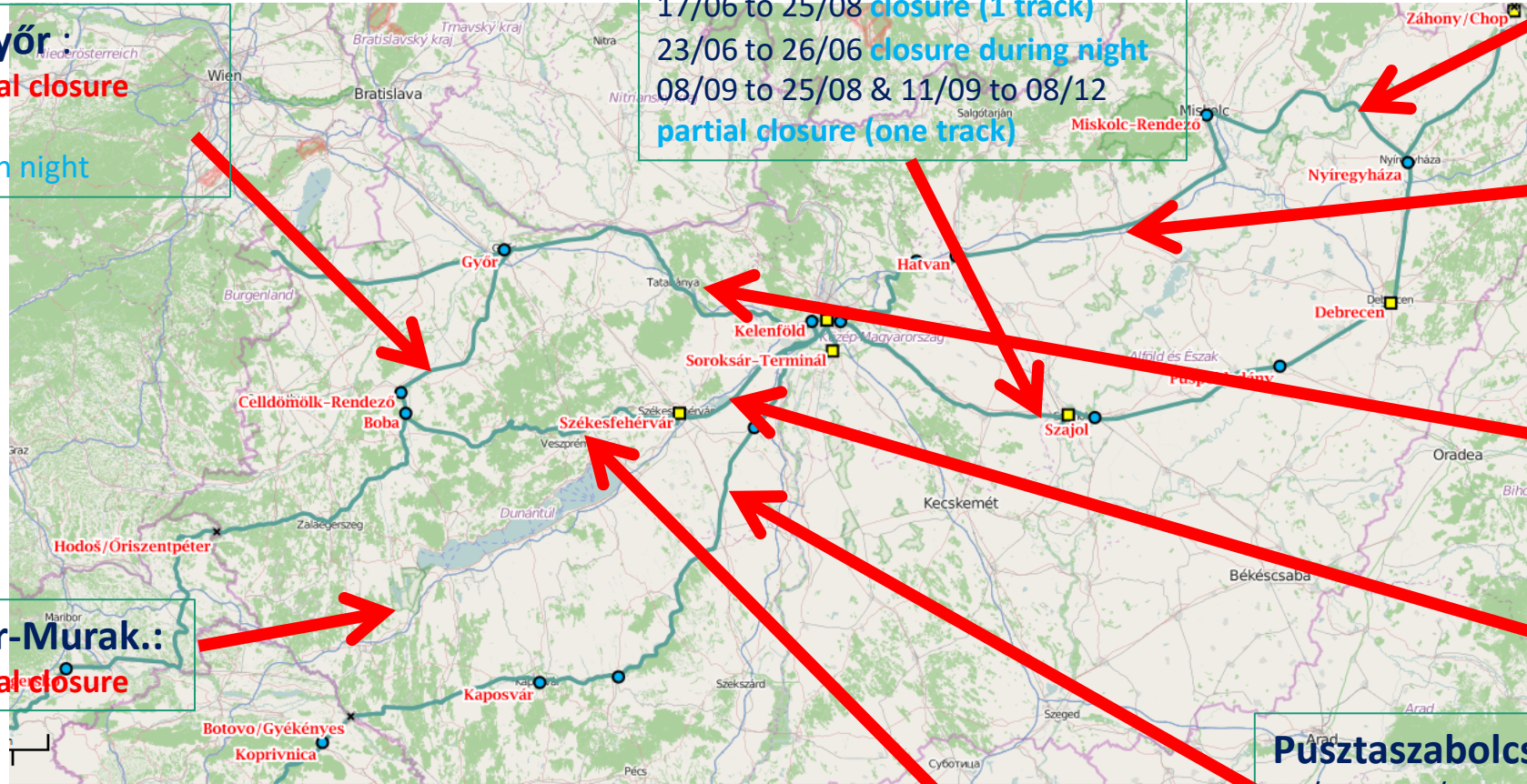
09/08 to 27/08 **Total closure**  
29/08 to 02/09 & 04/09 to 09/09 **closure during night**

## Boba-Székesfehérvár :

17/06 to 23/06 **Total closure**

## Székesfehérvár-Murak.:

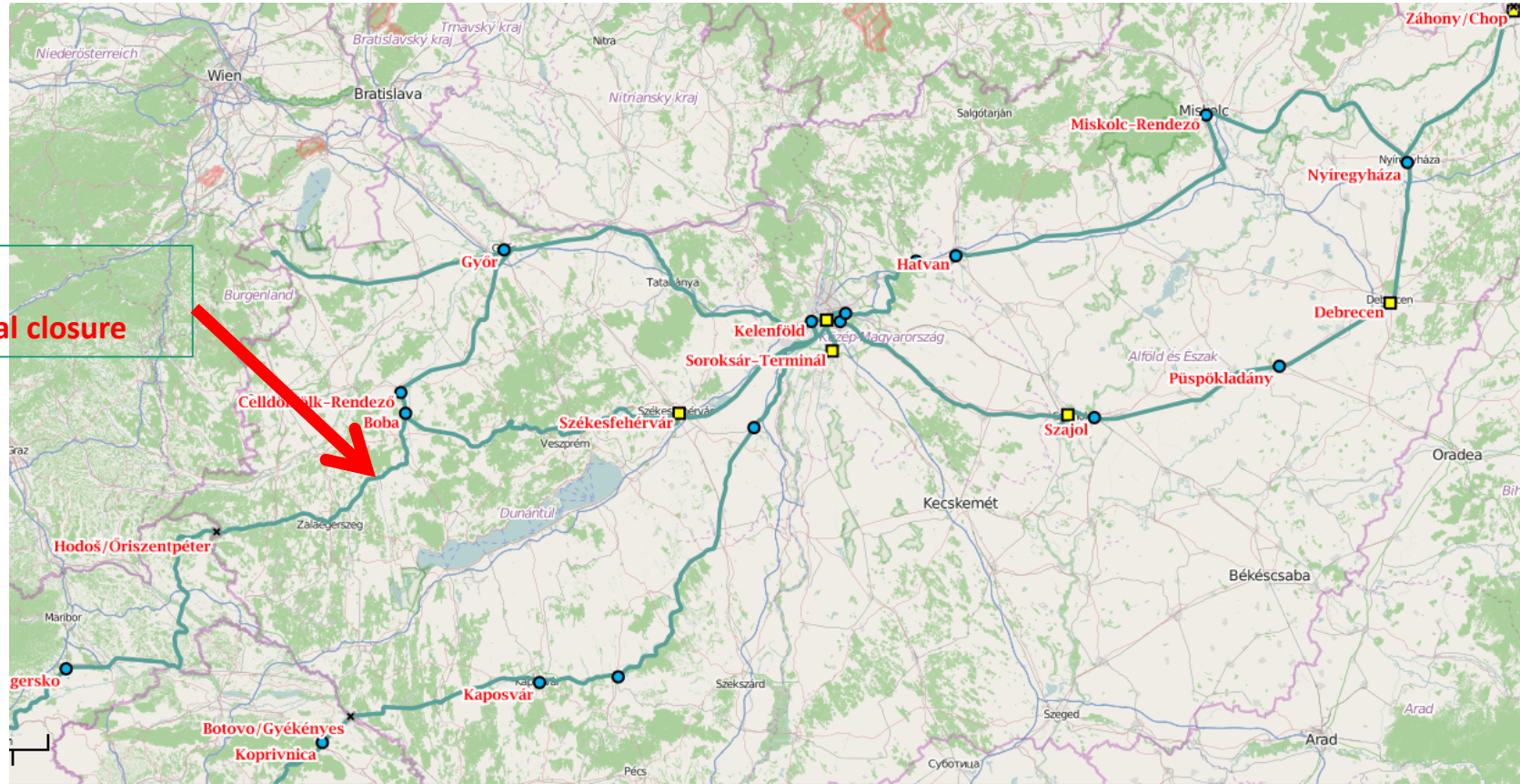
25/09 to 31/10 **Total closure**





# 7. Main TCRs planned for 2024 in Hungary

**Hodos - Boba:**  
02/04 to 05/05 **Total closure**





# 7. Main TCRs foreseen for 2023 & 2024 in Croatia

## Hrvatski Leskovac – Karlovac:

Nov. 2022 – Nov. 2026

**Daily closure** from 7 am to 4 pm  
and occasional 72 hours during the WE

## Lokve – Fuzine:

June 2023 – Oct. 2023

**Daily closure** 6 h Monday to Friday

## Generalski Stol – Gornje Dubrave :

April 2023 – Dec. 2024

Renewal

**Daily closure periodical** 6 to 8 h

**Total closure** 36 hours max for 18 WE

## Ogulin – Moravice :

Feb. 2023 – Dec. 2024

Substructure works

**Daily closure periodical** 6 to 8 h

**Total closure** 36 hours max for 9 WE

## Savski Marof– Zagreb:

Dec. 2022 – Dec. 2024

Renewal

**Daily closure** 6 to 8 h

**Total closure** 56 hours max the WE

## Koprivnica border – Krizevci:

June 2020 – Dec. 2024

Construction

Reconstruction

**Daily closure** from 6 am to 4 pm  
and occasional 72 hours during the WE

## Dugo Selo – Krizevci:

Dec 2019 – Dec. 2024

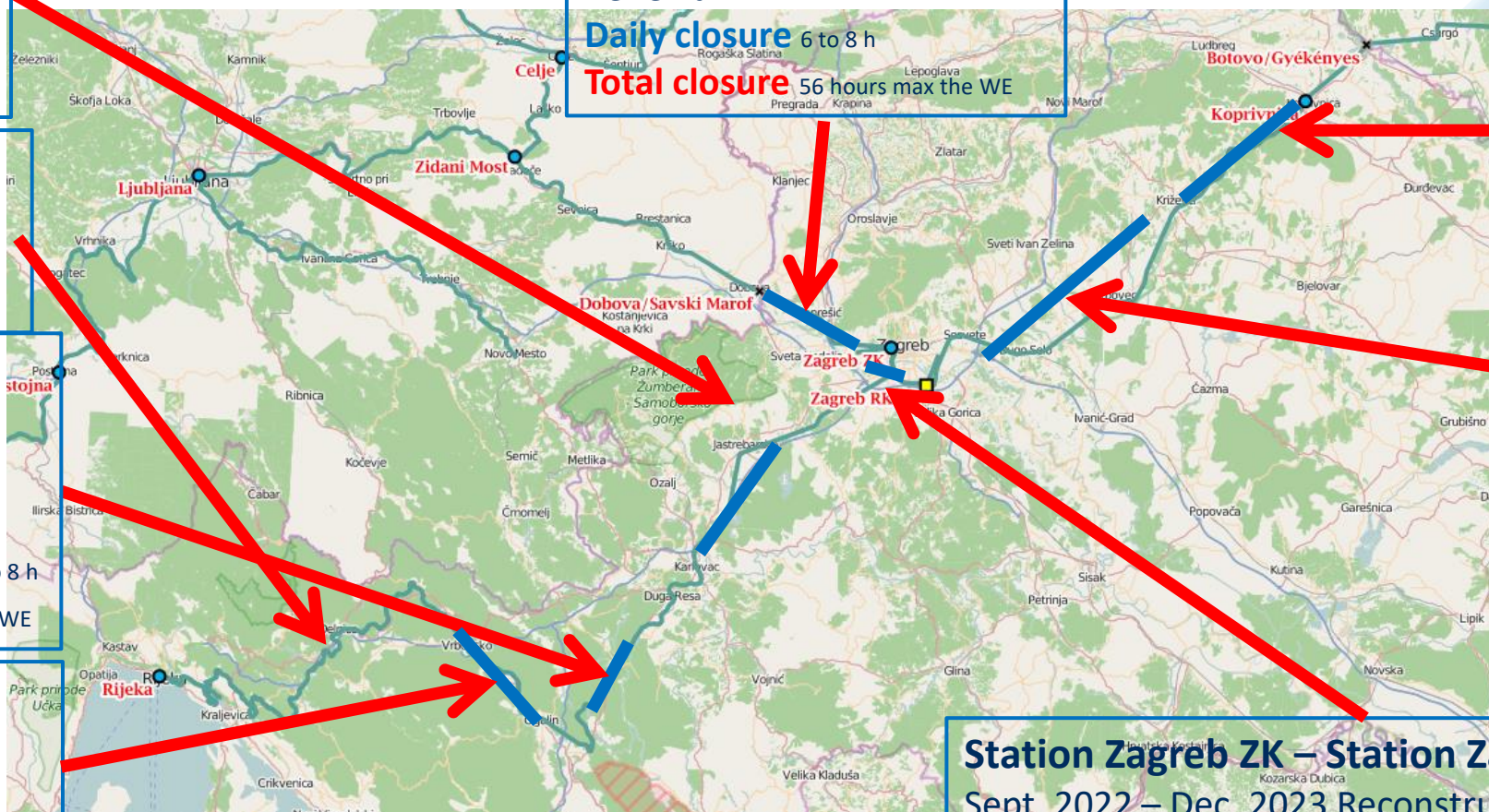
track construction

**Daily closure** from 7 am to 4 pm  
and occasional 72 hours during the WE

## Station Zagreb ZK – Station Zagreb GK:

Sept. 2022 – Dec. 2023 Reconstruction of the tracks

**Daily closure** 6 to 8 h on one track per day, sometimes 72 h continuous





# 7. Main TCRs foreseen for 2023 in Slovenia

## Brezovica-Borovnica

Up grading line (reduce capacity)

05/05 to 03/09 right track  
Left track speed limit 30 Km/h  
02/10 to 31/12 left track  
Right track speed limit 30 Km/h

## Logatec-Rakek

Maint. works alternating tracks

08/09 to 13/09 left track  
13/09 to 17/09 right track  
Regular maintenance, upgrading

## Divaca - Koper

Construction line **Total closure**

24/06 to 26/06  
26/08 to 29/08

## Laze-Ljubljana Zalog

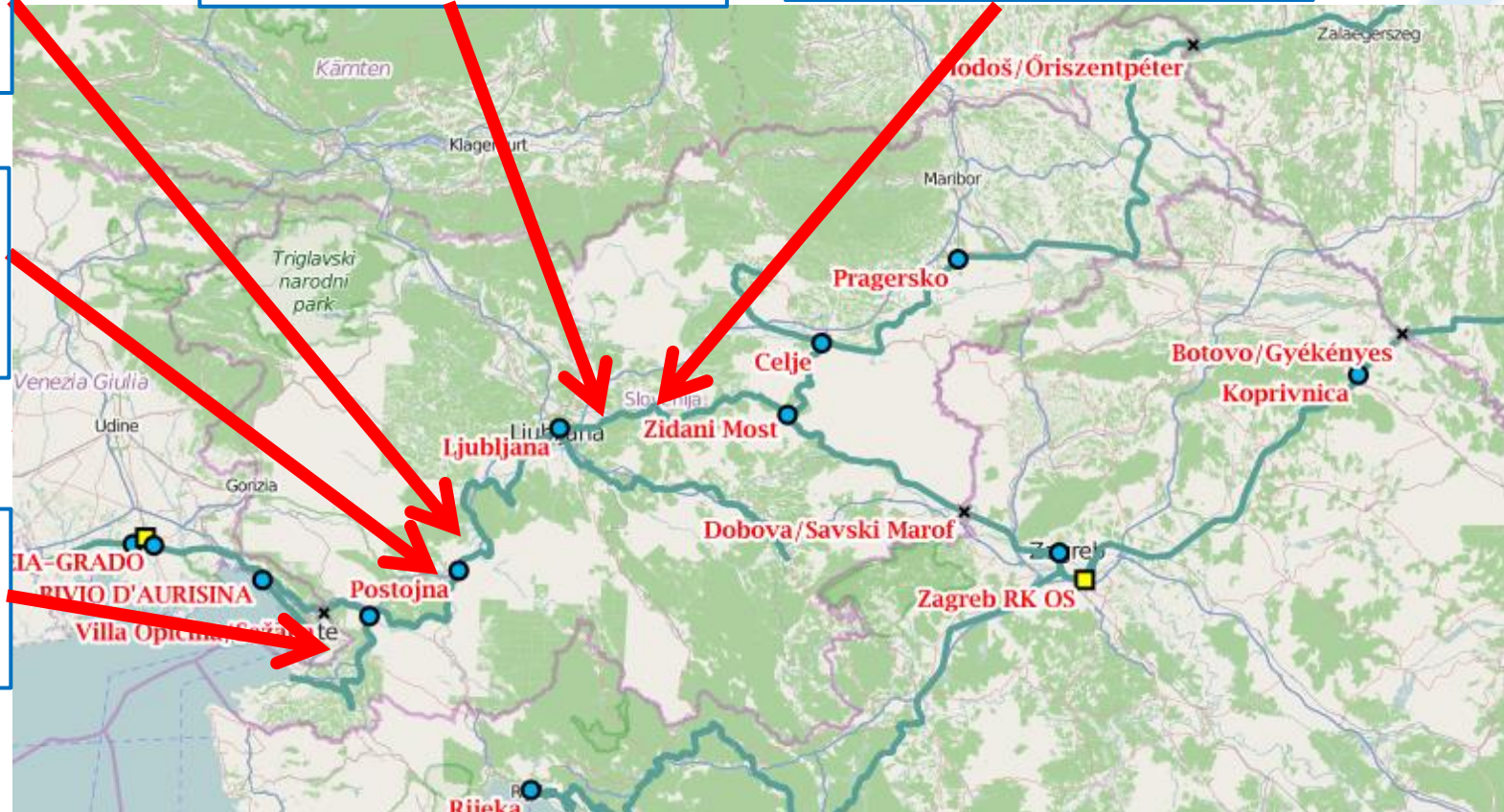
Maint. works alternating tracks

09/06 to 12/06 right track  
16/06 to 20/06 left track  
Regular maintenance, upgrading

## Litija-Kresnice

Maint. works alternating tracks

29/04 to 30/05 right track  
08/07 to 30/08 left track  
Regular maintenance, upgrading



Exact dates of temporary capacity restrictions and other short-time planned capacity restrictions for the maintenance of the infrastructure will be published in monthly closure plans and will be available for the RUs two months prior to introducing the capacity

restrictions, at the following website: [www.slo-zeleznice.si/sl/infrastruktura/osebna-izkaznica/predpisi/operativni-predpisi-zaprevoznike/prirocniki-in-obvestila-za-prevoznike](http://www.slo-zeleznice.si/sl/infrastruktura/osebna-izkaznica/predpisi/operativni-predpisi-zaprevoznike/prirocniki-in-obvestila-za-prevoznike)



# 7. Main TCRs foreseen for 2024 in Slovenia

**Laze-Ljubljana Zalog**  
Regular maint., upgrading  
13/07 to 11/08 Left track

## **Brezovica-Borovnica**

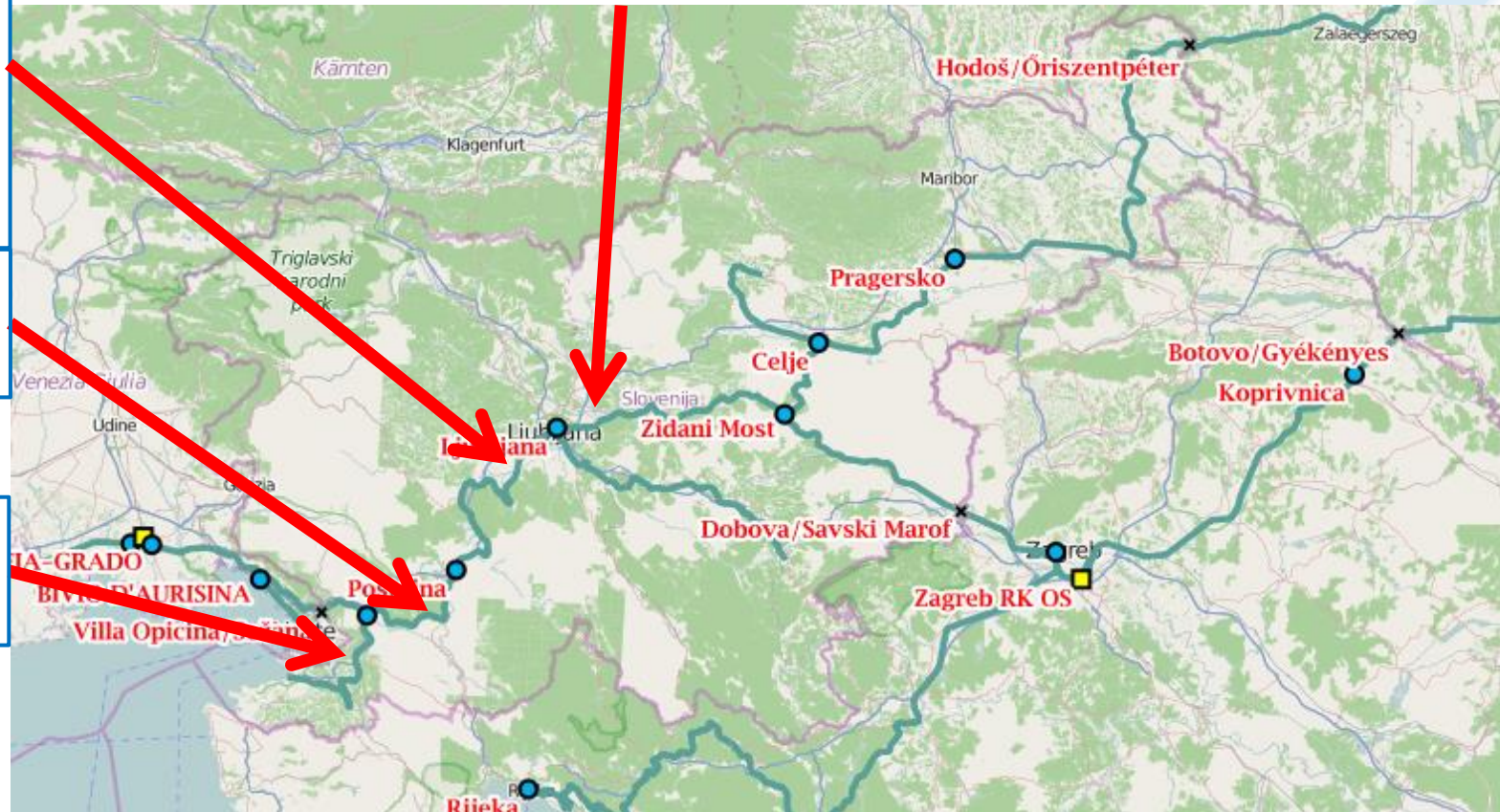
Up grading line (reduce capacity)  
01/01 to 14/04 left track  
Right track speed limit 30 Km/h  
15/04 to 01/09 right track  
Left track speed limit 30 Km/h  
Stations Preserje and Brezovica 01/01 to  
01/09 track renewal

## **Rakek-Postojna**

Regular maint., upgrading  
18/09 to 19/09 **Total closure**

## **Divaca - Koper**

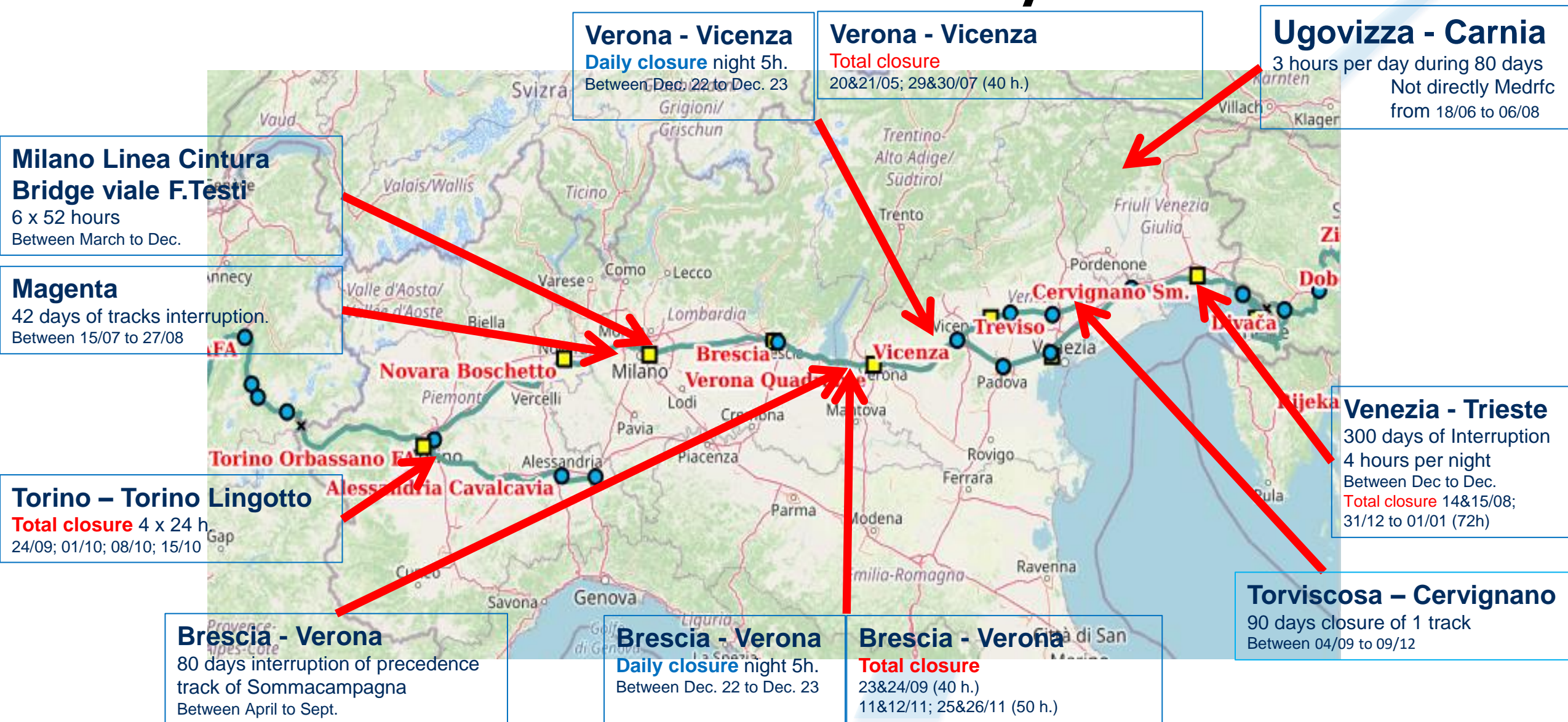
Construction line  
2 Mondays per month **Total closure**



Exact dates of temporary capacity restrictions and other short-time planned capacity restrictions for the maintenance of the infrastructure will be published in monthly closure plans and will be available for the RUs two months prior to introducing the capacity

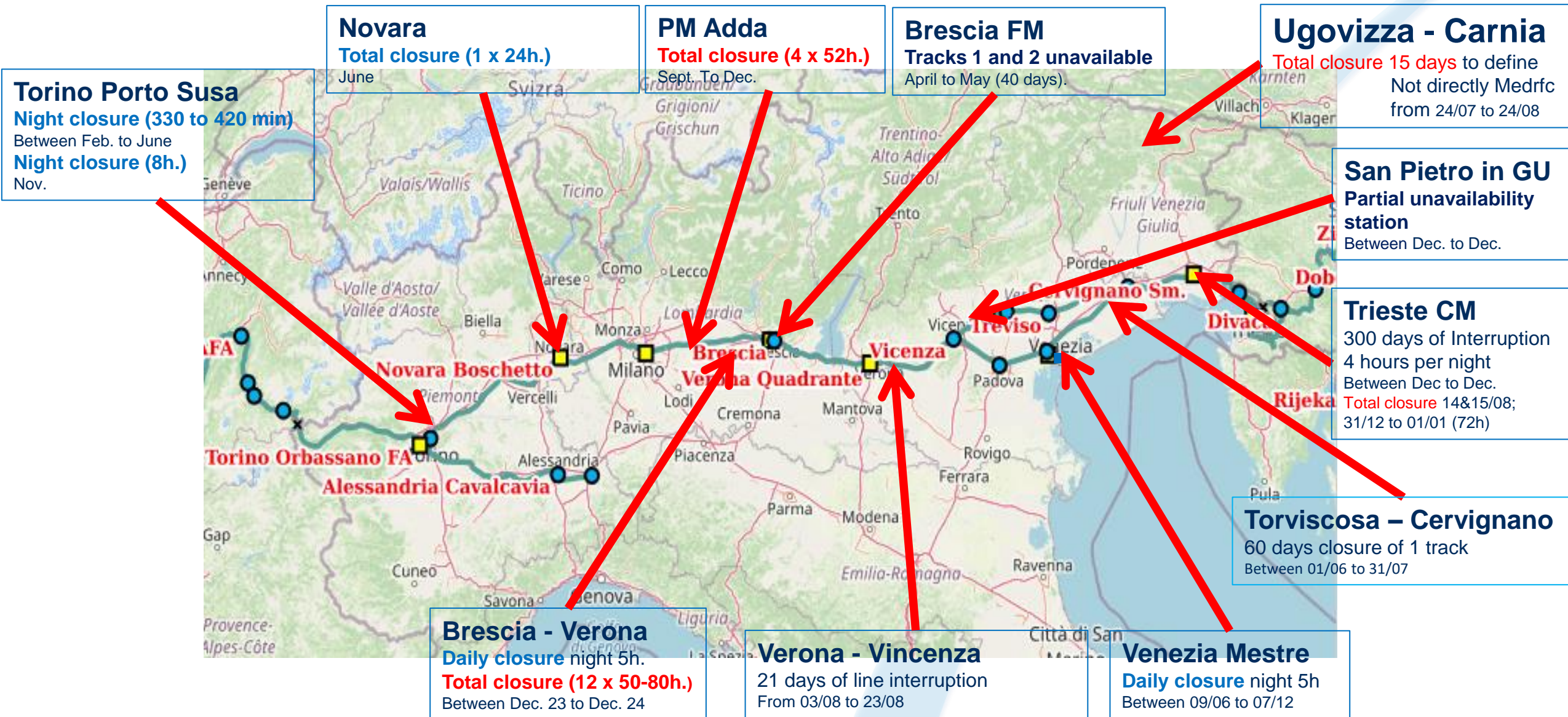


# 7. Main TCRs foreseen for 2023 in Italy





# 7. Main TCRs foreseen for 2024 in Italy





## 7. Main TCRs foreseen for 2025 in Italy



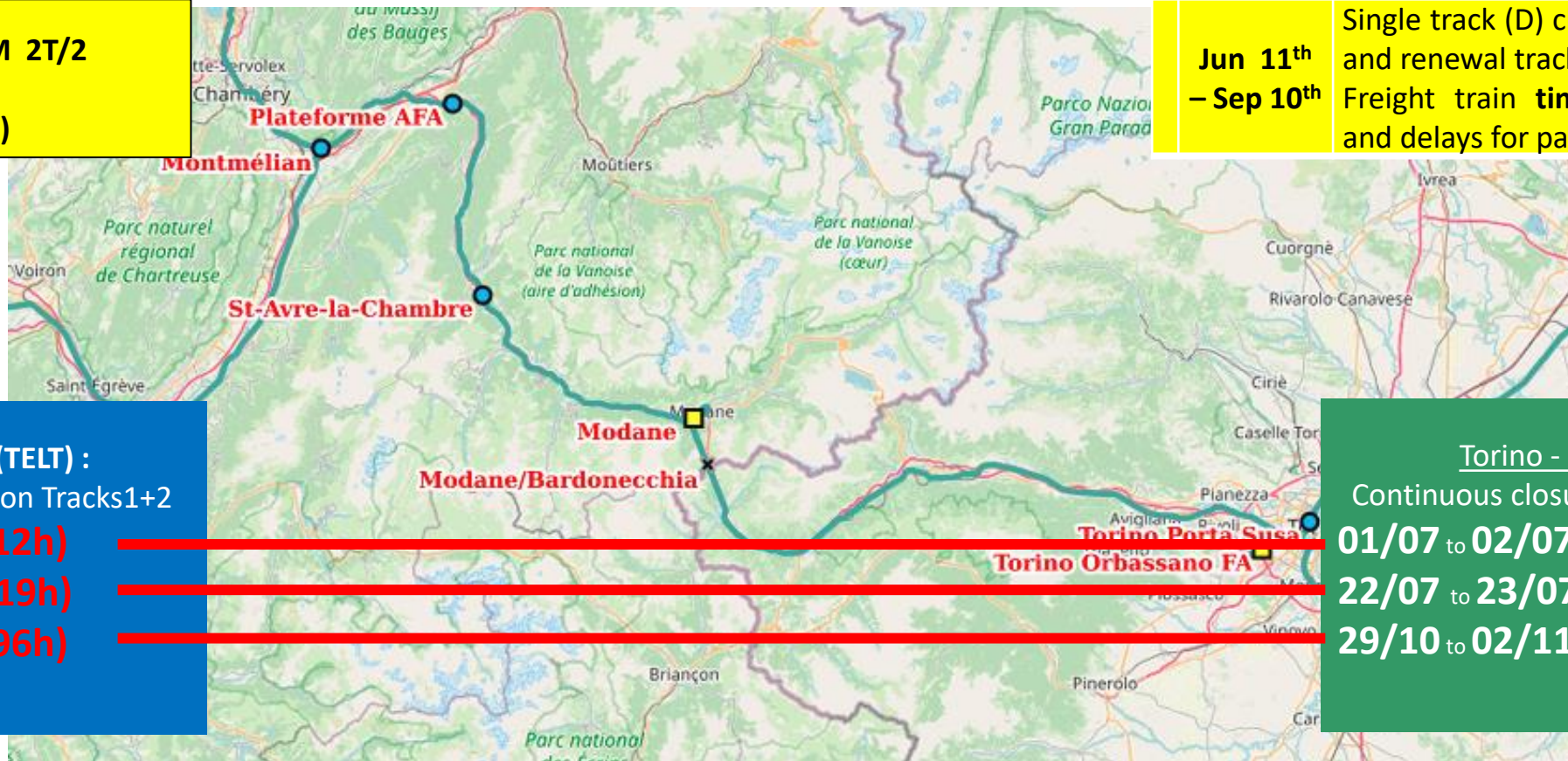


# 7. Main TCRs France - Italy planned 2023

**Lyon-Torino Tunnel (TELT) :**  
**11h15 AM-04h00 PM 2T/2**  
**Monday-Friday**  
**(Weeks 40-43, 48-49)**

**Jun 11<sup>th</sup>**  
**– Sep 10<sup>th</sup>**

Single track (D) closure for security and renewal track works.  
Freight train **timetables changes** and delays for passengers' trains.



**Lyon-Torino Tunnel (TELT) :**  
Continuous closure on Tracks1+2  
**01/07 to 02/07 (12h)**  
**22/07 to 23/07 (19h)**  
**29/10 to 02/11 (96h)**

Torino - Modane  
Continuous closure on Tracks1+2  
**01/07 to 02/07 (12h)**  
**22/07 to 23/07 (19h)**  
**29/10 to 02/11 (96h)**



# 7. Main TCRs France - Italy planned 2024

## Renewal Tracks 1+2

### Monday-Friday

**7h15 AM-03h45 PM (8h30) + 0h30**  
**single track (03h45/04h15 PM)**

(Weeks **37-42**)

**11h18 AM-05h18 PM (6h)**

(Weeks **43-46**)

**11h05 AM-03h50 PM (4h45)**

(Weeks **47-50**)

## Renewal Tracks 1+2:

### Monday/Tuesday-Friday/Saturday

**11h00 PM-05h00 AM (Weeks 22 – 27)**

**09h00 PM-06h00 AM (Weeks 28-36)**

## Lyon-Torino Tunnel (TELT) : tracks 1+2

**11h05 AM-03h50 PM (4h45)**

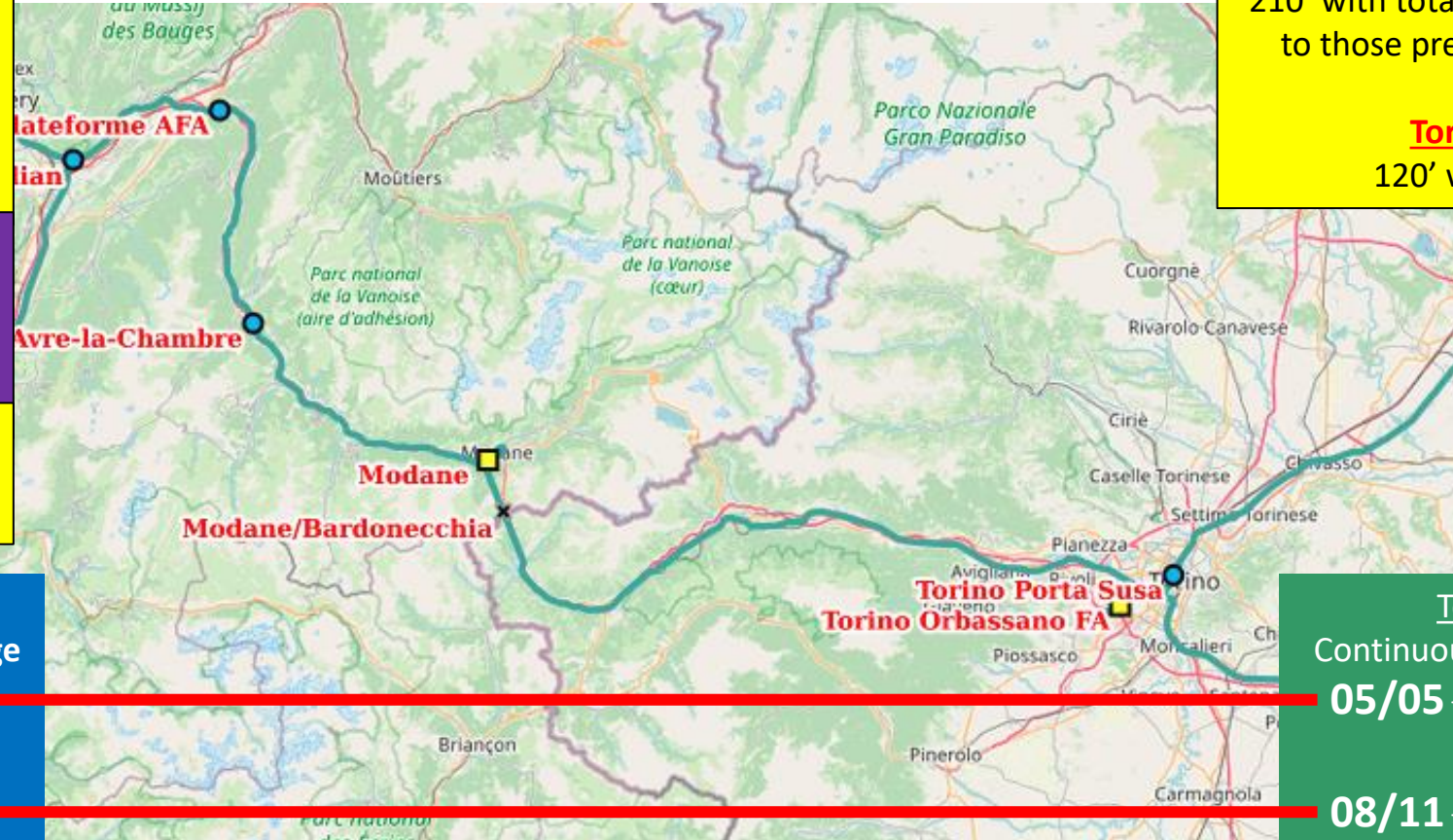
**Monday-Friday (Weeks 2-19, 43-45)**

Continuous closure on Tracks1+2  
Torrent de La Roche Railway Bridge

**08/05 to 12/05 (38h20)**

Lyon-Torino Tunnel (TELT) :

**08/11 to 12/11 (93h30)**



## NIGHT

### Torino – Modane

210' with total closure (probably similar to those present in TT22 and TT23)

## DAY

### Torino – Modane

120' with total closure

## Torino - Modane

Continuous closure on Tracks1+2

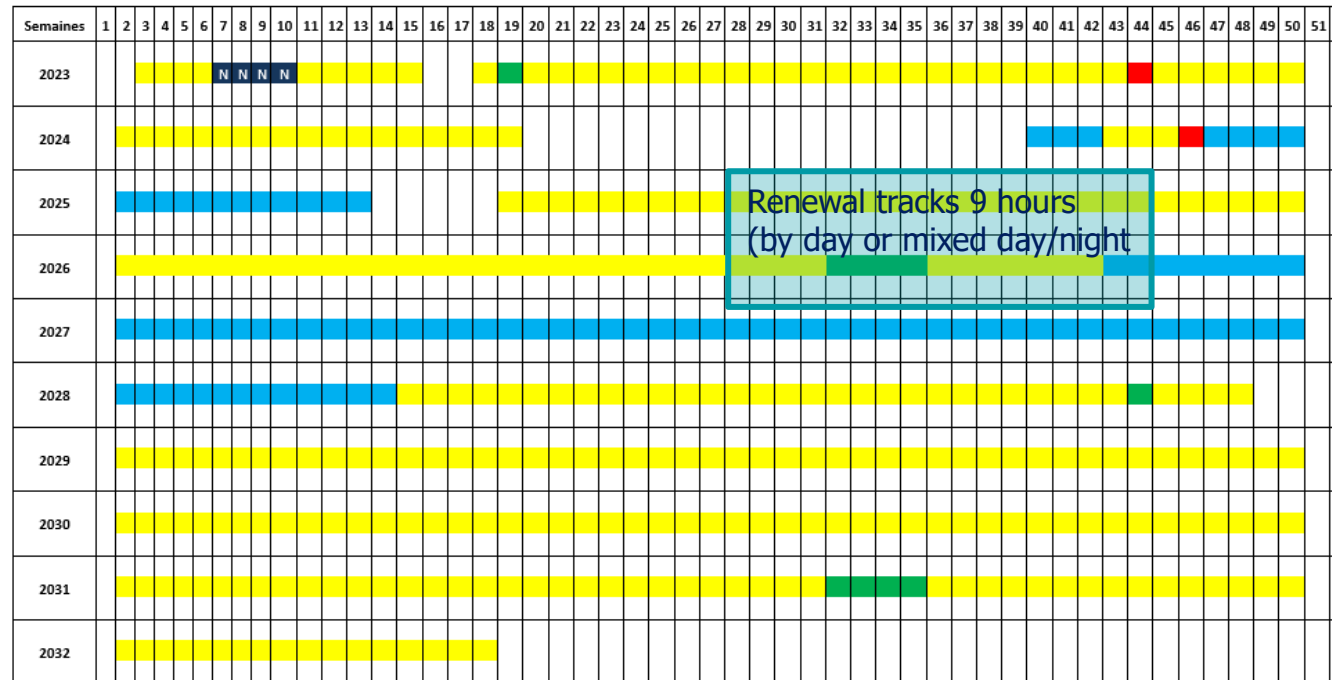
**05/05 to 19/05 (360h00)**

**08/11 to 12/11 (96h00)**

# 7. Main TCRs France planned 2025 and beyond

## TCRs Modane / Main TCRs **2025 and more** (draft not stable)

- Renewal tracks **9 hours per day** in France will continue in **2025 & 2026**
- In addition, **4 weeks** will be needed to connect TELT at St jean de M. in **2026**



- Plages capacitaires déformées: simultanées entre 3 h et 6h dans le créneau 10h/16h
- N Plages capacitaires déformées: simultanées entre 3 h et 6h de nuit, dans le créneau 0h/5h15
- Plages génériques: V1 ou V2 10h/16h
- OCP 96h - fermeture de la ligne entre Epierre et St Julien de Maurienne
- Fermeture de la ligne entre Epierre et St Julien de Maurienne - Environ 4 semaines pour MES phase 2 et 4



# 7. Main TCRs Update / Spain planned 2023 & 2024 & 2025



# Main TCRs Update / Summary

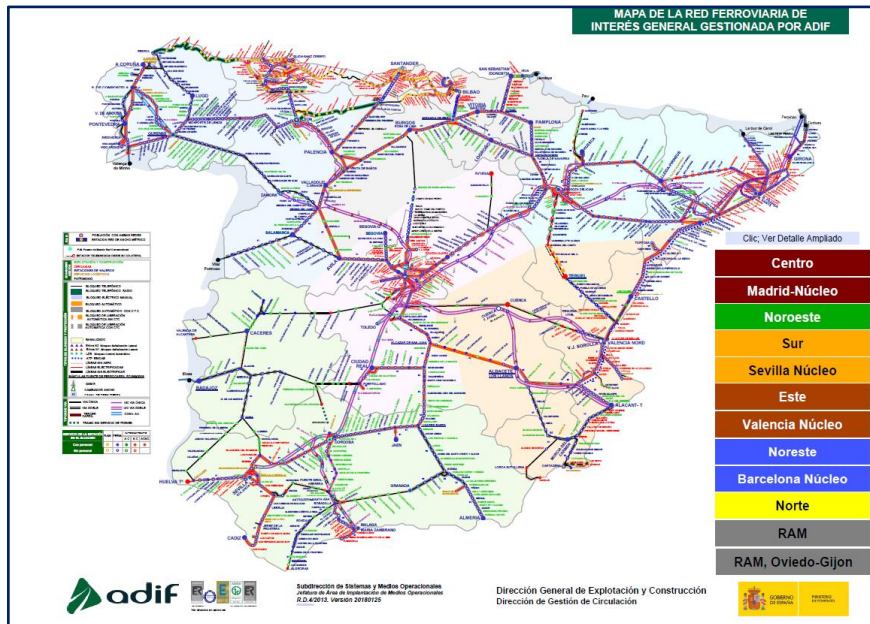
## Main improvement in Med. RFC

- UIC or dual tracks Tarragona 2025, Valencia 2026, Algeciras 2030
  - Doubling tracks in Croatia 2026
  - Upgrading near Ljubljana and Koper – Divaca 2027.
  - Tunnel Lyon Torino 2031 (Tunnel of base)
    - Then connection to the Tunnel of base
      - New line between Montpellier and Perpignan in 2 steps
      - Improving the network will increase the competitiveness of rail

## 8. ICM Simulation 2023 with the involvement of the RUs

### ➤ Simulation 2023

- Simulation Q4 with RUs
- 2H November >> Doodle voting
- Nominations by 15 June 2023, please
- Preparations and coordination > some weeks before >> IMs-RUs together >>> CHECKLIST
- ADIF volunteered to be the initiating IM
- Details to be decided on the next GA > 14 June 2023



## 9. Results of 2022 USS and presentation of the new USS concept for 2023: personal interviews vs online survey

*Requests and opinions from the Advisory Groups*



## 9. USS Results 2022

Results are published on the Customer Information Platform and on our website

[ABOUT US](#)[OUR SERVICES](#)[ADVISORY GROUP](#)[PUBLICATIONS](#)[INFO TOOLS](#)[NEWS](#)[EVENTS](#)

[Home](#) > [Publications](#) > [User satisfaction surveys](#)

› **CORRIDOR INFORMATION DOCUMENT**

› **USER SATISFACTION SURVEYS**

› **ANNUAL REPORTS**

› **MANAGEMENT SUMMARY OF MONTHLY TPM REPORTS**

### USER SATISFACTION SURVEYS

[User Satisfaction Survey results 2022](#)



[User Satisfaction Survey results 2021](#)



[User Satisfaction Survey results 2020](#)

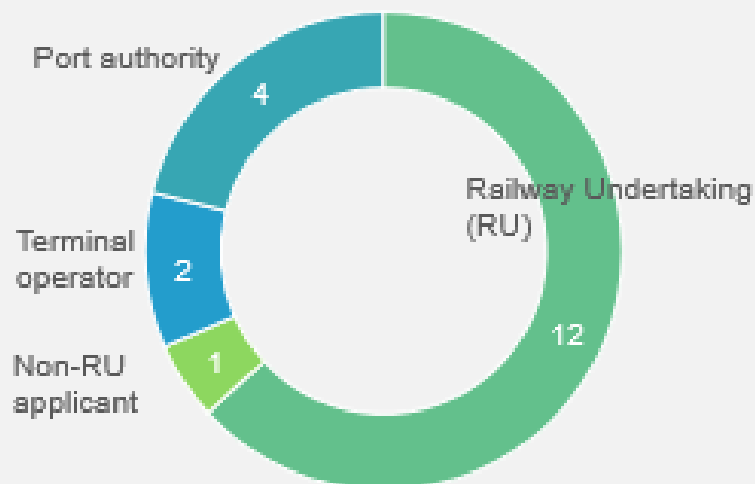


[User Satisfaction Survey results 2019](#)



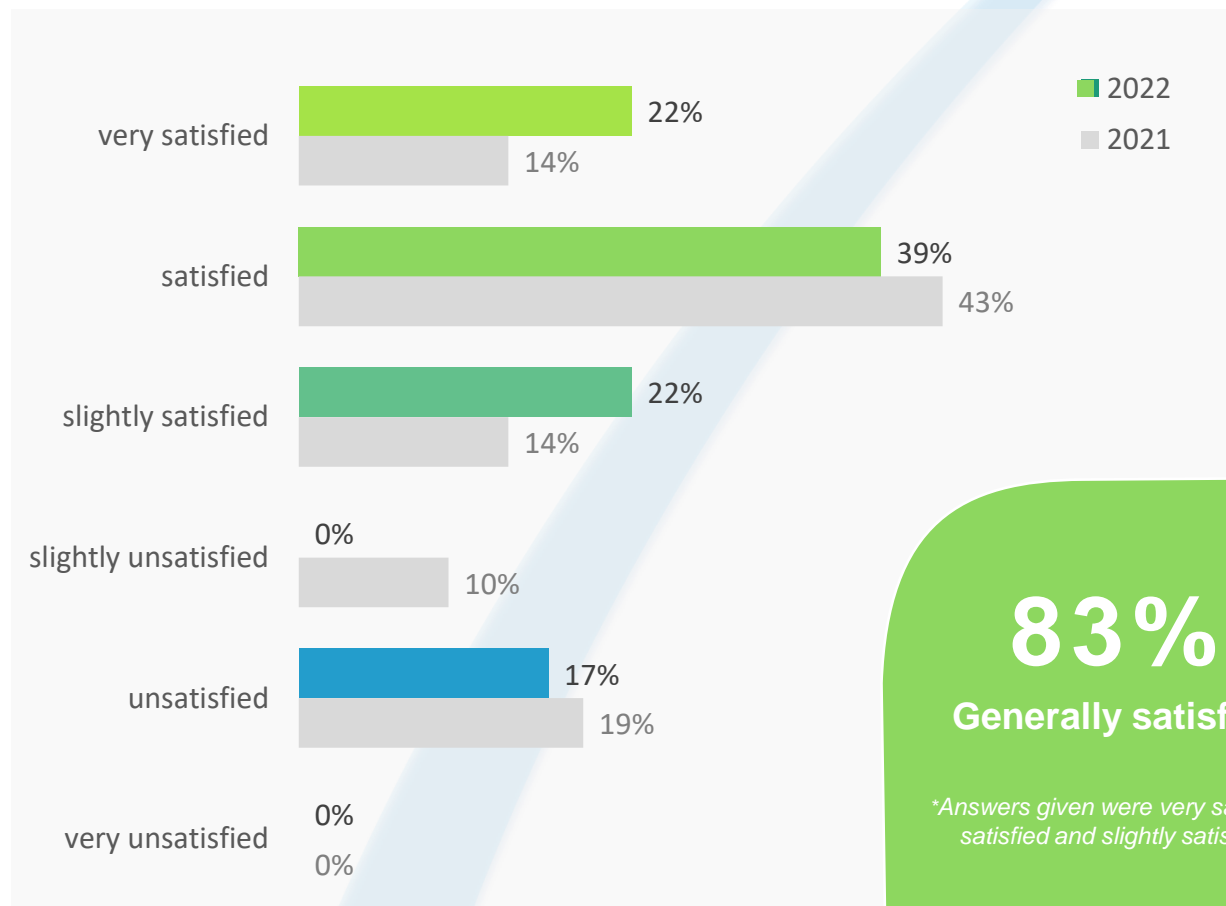
# USS Results 2022 – Participants and satisfaction

## 2022 Participants' groups



Response rate invitees vs invited respondents

80%



83% ↑

Generally satisfied

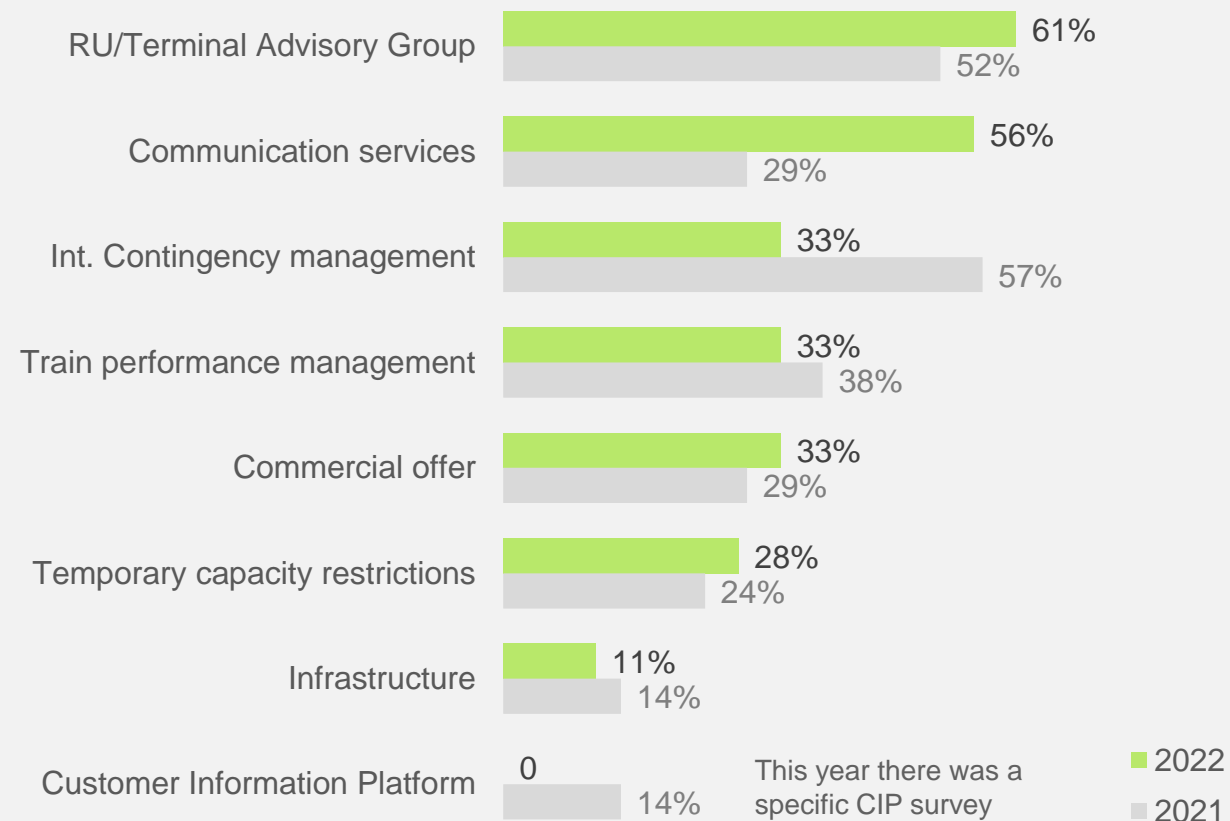
*\*Answers given were very satisfied, satisfied and slightly satisfied.*

# SUMMARY – SATISFACTION RATING EACH TOPIC (descending order)

All respondents

- » General satisfaction
- » **This question was not asked for all topics of the survey**
- » Answered by: RUs/non-RUs, Terminals/Ports
- » Different sample size only for commercial offer and ICM (just Rus – non-Ru applicants)

Average  
satisfaction for  
all topics  
**37%**  
2021 30%



# SUMMARY – TOP 10 FOCUS TOPICS

All respondents

- » Focus topics chosen
- » Answered by: RUs/non-RUs, Terminals/Ports
- » Different sample sizes on every topic

## Top 3 topics where action is required

1. Infrastructure parameters
2. ICM – Quality and usability of re-routings
3. Infrastructure capacity

## Top 3 Focus point 2021

1. Infrastructure parameters
2. Infrastructure capacity
3. The information on works and possessions

INFRA-Infrastructure parameters (train length, axle load, etc.)

ICM-The quality and usability of re-routing scenarios

INFRA-Infrastructure capacity

INFRA-Measures taken by the RFC's Infrastructure Managers together with the Ministries

TCR-The quantity of alternative offers provided by the IMs/ABs.

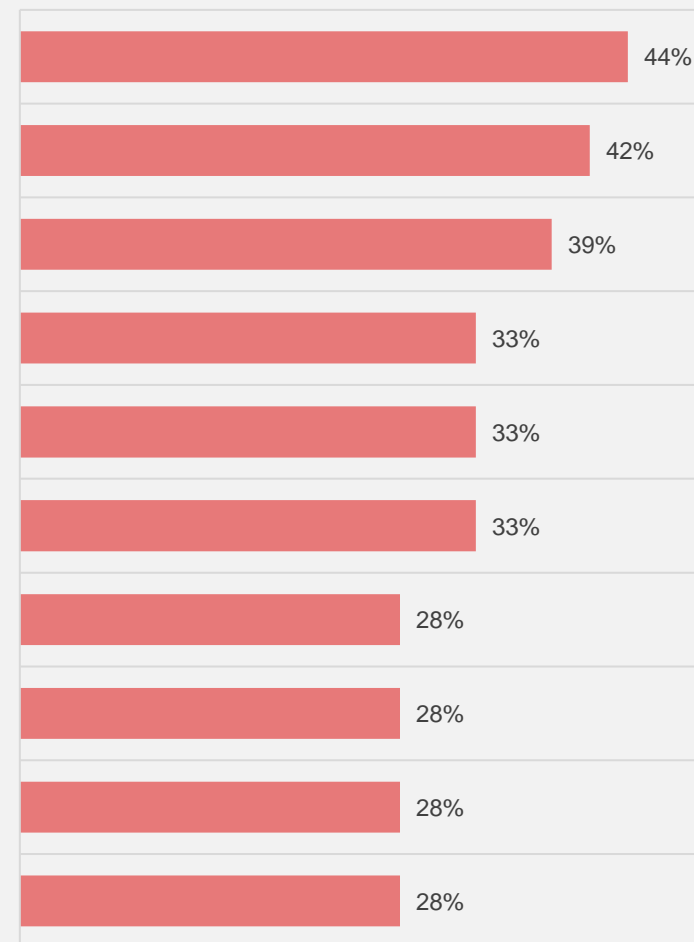
TCR-The involvement of customers in the relevant process

TCR-The time-table of alternative offers provided by the IMs/ABs.

TPM-The efficiency of measures taken to improve punctuality

TPM-RU/terminal involvement either on RFC level or in bilateral WGs

AG-The topics discussed during RAG/TAG meetings.



FOCUS TOPICS

## USS 2023 – What's new?

- **Shorter questionnaire** > **RFC specific questions** might be possible
- **Open questions** > main goal to gain more specific insights
- Possible to answer via **personal interviews** or **online platform**, following the **same questionnaire**
- Changed **structure** of questions
- Unfortunately, there is no possibility to provide multiple answers at once, but the interview is an option

"To what extent are you satisfied with... (certain RFC matter)?"

Satisfied	Slightly satisfied	Slightly unsatisfied	Unsatisfied
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(If satisfied, question:) What would be your suggestions to make your experience with the RFC even more satisfactory?

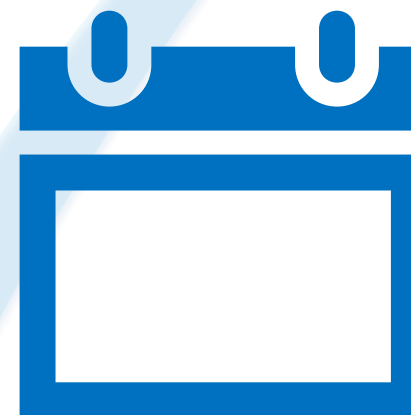
(If anything else other than satisfied, question:) Could you please elaborate your reasons and, if possible, provide suggestions?



## USS 2023 – What's new?

### Field phase:

24 July 2023:	Time for the invitees to choose if they want to do the online/interview survey
24 August 2023:	Start of fieldwork: online survey opens and interview dates start
7 September 2023:	1st Reminder e-mail
28 September 2023:	2nd Reminder e-mail
5 October 2023:	End of fieldwork



## 10. Wrap-up of the meeting and main conclusions

➤ ....

➤ ....

➤ ....

## 11. Next TAG-RAG date and venue

- **Cordoba 14.11.2023 with RFC Atlantic (TBD)**

## 12.AOB

# END OF THE MEETING

*THANK YOU!*